

Audio Script.

Make yourself at home.

Manager: Hello?

Olivia: Hi. My name is Olivia. I'm calling about the apartment for rent.

Manager: Oh, yes. Which one?

Olivia: The two-bedroom one bath for \$1,500.

Manager: OK. That one is still available.

Olivia: I see. It's unfurnished accommodation, right?

Manager: Right.

Olivia: Can you tell me a little more about it? Like, uh, where is it located exactly?

Manager: We're at National Boulevard and Bundy. Did you see our ad online?

Olivia: Yes. It says you're near bus lines – that's good, cause I go to school every day.

Manager: Oh, so you're a college student. How many people is this for?

Olivia: Just me and my roommate. Um, can you tell me, is there laundry on-site?

Manager: Yes, there's on-site laundry, just there's no washing machine in the apartment though. We have a laundry room downstairs. It's a very nice building, security entrance, elevator, you've got a nice view of the park...

Olivia: That's good. What kind of deposit do you require?

Manager: Well, I can email you an application; it explains everything. But the main thing the owner requires is one-month rent as a security deposit and a \$200 cleaning fee – that's not refundable. And of course, we require a credit check.

Olivia: Oh, I see. Well, my roommate and I are international students, so I'm not sure about the credit...

Manager: Well, you know what? Don't worry about that right now. Why don't you come by and see the place. I'm here 9 to 5 every day.

Olivia: OK, we can come by later today, around 4:30. Can you give me the exact address?

Manager: 5443 National. And your name was Olivia, right?

Olivia: Right. Olivia Sandoval. Are you the landlord?

Manager: No, I'm the manager. I'm Larry. My office is next to the front door.

Olivia: OK. I'll see you later then.

Manager: See you later. Bye.