

**High School.** Colegio Patriarca San Jose.  
**Teacher:** Lic. Roberto Bolaños Quesada.  
**Subject:** Listening and Speaking

**Self-Study Guide.**  
**BOOK. BUILDING TOEIC SKILLS.**  
**UNIT 14. EATING OUT.**

**LISTEN TO THE FOLLOWING WORDS.**

- |                                   |                        |
|-----------------------------------|------------------------|
| a. menu                           | i. starter / appetizer |
| b. napkin                         | j. tips                |
| c. cutlery                        | k. business lunch      |
| d. dessert                        | l. greasy              |
| e. spill                          | m. overcooked          |
| f. servers / waitress /<br>waiter | n. raw                 |
| g. buffet                         | o. takeout             |
| h. main course                    | p. party of (three)    |

**Vocabulary:** Eating Out

**Picture Dictionary**  Track 105

Write the words under the correct picture.



1. \_\_\_\_\_



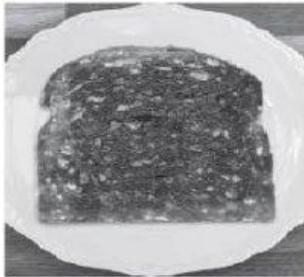
2. \_\_\_\_\_



3. \_\_\_\_\_



4. \_\_\_\_\_



5. \_\_\_\_\_



6. \_\_\_\_\_



7. \_\_\_\_\_



8. \_\_\_\_\_



9. \_\_\_\_\_



10. \_\_\_\_\_



11. \_\_\_\_\_



12. \_\_\_\_\_



13. \_\_\_\_\_



14. \_\_\_\_\_



15. \_\_\_\_\_



**Matching.** Listen and match the words from column **A** with the corresponding concept from column **B**.

Allergy ( )	1. cater
Cater ( )	2. rude
Come with ( )	3. allergy
Contain ( )	4. on the side.
Free of charge ( )	5. Come with
On the side ( )	6. Contain.
Rude ( )	7. undercooked
Undercooked ( )	8. satisfied
Satisfied ( )	9. order
Order ( )	10. free of charge

# Listening Strategy: Attitudes

In some listening passages, you may be asked about a speaker's attitude about a topic. You will have to identify a speaker's opinion, feeling, or belief about something. A speaker's attitude may be stated directly or it may only be implied. The words a speaker uses can show you the attitude. This type of question is most common in Parts 3 and 4 of the test.

## Common Attitude Questions and Words:

- What is the student's **impression** of ... ?
- How does the woman **feel** about ... ?
- What does the professor **mean** when she says ... ?
- What does the man **think** about ... ?
- What is the employee's **opinion** about ... ?
- What is the server's **attitude** ... ?
- What does the customer **believe** about ... ?

Listening to the tone of a speaker's voice can give a hint as to attitude. How a speaker responds to a statement will also show attitude.

## Read the following example:

**Ex** Listen to the conversation and choose the best answer.

W: Look at this burger!

M: Why? Is there something wrong with it?

W: Yes, it's totally undercooked! Look, it's red inside.

M: Oh, it's just a little pink. It looks good.

W: I'm going to send it back.

M: Don't send it back. I'll eat it.

W: OK, I'll eat your pasta instead.

**undercooked = not cooked long enough**

**good = tasty, delicious, worth eating**

1. What does the woman first *think* about her meal?

(A) It was not cooked well.

(B) It looks delicious.

(C) It was not red enough.

(D) It needed some pasta on the side.

**correct answer**

speaker's tone shows disappointment

→ implied information

"red" is the reason for disappointment

→ negative information

"pasta" is the man's meal → implied information

2. What is the man's *impression* of the woman's meal?

(A) It was not cooked well.

(B) It looks delicious.

(C) It was not red enough.

(D) It needed some pasta on the side.

stated as "good" → speaker's stated opinion

**correct answer**

"pink" is the speaker's preference

→ implied information

"pasta" is the man's meal → implied information

**A** Listen. What was the speaker's attitude? Circle the best answer.  Track 107

1. What is the man's opinion about his meal?

(A) It is quite good.

(B) It is a little bad.

2. How does the woman feel about going to the Italian restaurant?

(A) She wants to go.

(B) She doesn't want to go.

3. What does the woman think about having a business lunch?

(A) It's a good idea.

(B) It's a bad idea.

4. What is the woman's impression of the server?

(A) She is great.

(B) She should not get a tip.

5. What does the man mean by "So true"?

(A) Being a vegetarian is difficult.

(B) Vegetarians are healthy.

6. What is the man's attitude about hiring Kelly?

(A) She is the best choice for the job.

(B) He'd prefer to hire someone else.

7. How does the woman feel about the food?

(A) It was terrible.

(B) It was tasty.

8. How does the woman feel about the buffet?

(A) Excited

(B) Bored

**B** Listen to the following short talks. Circle the best answer.  Track 108

1. What does the woman think is important in a restaurant?  
(A) Having a clean table    (B) Making food quickly    (C) Being a good server
2. What is the man's opinion about the caterers?  
(A) They were very rude.    (B) The service was great.    (C) He wants to try another company.
3. How does the woman feel about eating chicken or pork?  
(A) It is delicious to eat.    (B) It can be dangerous to eat.    (C) She wants to eat some right now.
4. What does the man believe about having a nut allergy?  
(A) It is very common.    (B) Even one nut can cause death.    (C) People don't need to worry about it.

## Mini-Test 14

### A **Listening:** Photographs

Listen and circle the letter of the statement that best describes the photograph.  Track 109



1. (A)    (B)    (C)    (D)



2. (A) (B) (C) (D)



3. (A) (B) (C) (D)

## B Listening: Question-Response

Listen to the question or statement and three responses. Circle the letter of the best response.  Track 110

1. (A) (B) (C)

2. (A) (B) (C)

3. (A) (B) (C)

4. (A) (B) (C)

5. (A) (B) (C)

6. (A) (B) (C)

## C Listening: Short Conversations

Listen and choose the best answer.  Track 111

### **Milestones Lunch Menu**

#### Starters

Green salad with peanut sauce dressing	\$8.00
French fries with cheese and bacon	\$12.00
Bean soup with garlic bread	\$5.00

1. What are the man and woman doing?  
(A) Ordering from the menu  
(B) Paying the bill  
(C) Deciding on a dish  
(D) Choosing a restaurant
2. What is the woman's impression of the restaurant?  
(A) The service is good.  
(B) There are many dishes she can order.  
(C) The buffet needs more choices.  
(D) The main courses have too many nuts.
3. Look at the graphic. What will they share?  
(A) The salad  
(B) The french fries  
(C) The soup  
(D) None of the above

## D Listening: Short Talks

Listen and choose the best answer to each question.  Track 112

### *Custom Caterers*

We do it, so you don't have to!  
Parties from 2 to 2002 welcome!

**Andy Birchwood**  
Catering Manager

**phone:** 870-455-8901

**email:** andyb@customcatering.com

**website:** www.customcatering.com

*\* Please check out our website for deals!*

1. What does the woman think about Custom Caterers?  
(A) They are only good for weddings.  
(B) Their food was better than their service.  
(C) They did everything well.  
(D) The dishes should have been cleaner.
2. What did the woman mean by "Everything was spotless"?  
(A) The service was very good.  
(B) Her decision made her wedding great.  
(C) The food was excellent.  
(D) Everything was very clean.
3. Look at the graphic. What's the best way to contact Andy?  
(A) Phone him at 870-455-8901  
(B) E-mail him at andyb@customcatering.com  
(C) Wait for him to call  
(D) Leave a message at www.customcatering.com