

1.- READ THE EMAIL AND PASSPORT PAGE. COMPLETE THE FLIGHT REQUEST FORM

# 12

## Booking Flights

→ **Getting Started: Vocabulary (page 149)**

1 **Read the e-mail and passport page. Complete the Flight Request Form.**

**Tip!**  
Airline passengers may order special meals for health or religious reasons. Some types of special meals are: vegetarian, vegan, low-sugar, salt-free, gluten-free, kosher and halal.

To: Anna  
From: David  
Subject: Flight to Tokyo

Hi Anna,  
Can you book me a return flight to Tokyo, departing on 22nd March? I want to travel business class and a flight leaving Heathrow after 8 pm would be best. If you can, please find a direct flight. I prefer an aisle seat and would like a vegetarian meal. I need to return to London on 28th March on a direct flight, too.  
Thanks,  
David

**Flight Request:**

First name: 1. \_\_\_\_\_ Surname: 2. \_\_\_\_\_

Passport number: 3. \_\_\_\_\_

Nationality: 4. \_\_\_\_\_

Destination: 5. \_\_\_\_\_ 6. ☐ One way 7. ☐ Return

Place of departure: 8. \_\_\_\_\_

Date of departure: 9. \_\_\_\_\_

Date of return: 10. \_\_\_\_\_

11. ☐ Economy class 12. ☐ Business class 13. ☐ First class

14. ☐ Direct flight 15. ☐ Stopover: 16. \_\_\_\_\_

Seat: 17. ☐ Window 18. ☐ Aisle

Special requests (meals, etc.): 19. \_\_\_\_\_



**2.-COMPLETE THE SENTENCES WITH THE WORDS BELOW.**

arrival ♦ book a flight ♦ departure ♦ one-way ticket  
return ticket ♦ special request ♦ stopover  
transfer ♦ via

1. The ..... time is eight o'clock. Don't forget your passport!
2. Can you ..... to Zurich on 3rd May for me, please?
3. Our flight to Singapore had a ..... in Mumbai, so we stayed in a hotel near the airport.
4. There's no direct flight from here to Bogota. You have to ..... in Caracas.
5. I only need a ....., thank you – I'm moving to Munich permanently.
6. I always make a ..... for a vegetarian meal when I fly.
7. Your ..... time is 11 pm, so we'll take you straight to the hotel.
8. I'd like a ....., please – I need to be back home by 18th October.
9. She's going to fly to Vietnam ..... Hong Kong.

**3 MATCH THE WORDS TO PEOPLE AND ITEMS IN THE PICTURE**

- |                                  |                              |
|----------------------------------|------------------------------|
| ..... 2. life jacket             | ..... 7. flight attendant    |
| ..... 3. overhead compartment    | ..... 8. aisle seat          |
| ..... 4. emergency exit          | ..... 9. safety instructions |
| ..... 5. in-flight entertainment |                              |

