

## Business communication | Making small talk and developing a conversation

1 Work with a partner. Look at the topics below. Which ones is it normal to talk about in your country when you meet someone from abroad for the first time?

work   the journey   money   the visitor's country  
family   politics   interests   holidays

2 36> Listen to Dan Ford meeting Jozef Dropinski at the airport. Which topics from 1 do they talk about?

3 36> Complete the questions from the conversation in 2 with *do*, *did*, or *are*. Then listen and check your answers.

- 1 \_\_\_\_\_ you have a good flight?
- 2 \_\_\_\_\_ you often travel abroad on business?
- 3 \_\_\_\_\_ you see the Alhambra?
- 4 What \_\_\_\_\_ you think of it?
- 5 \_\_\_\_\_ you interested in architecture?
- 6 When \_\_\_\_\_ you usually take your holiday?

4 Complete the table with the questions in 3.

| Asking about a journey           | Asking about experiences   |
|----------------------------------|--|
| How was your journey?<br>_____   | Is this your first time in Tokyo?<br>Have you been here before?<br>_____ |
| Was the flight delayed?<br>_____ | _____  |
| Asking about habits              | Asking about opinions / interests  |
| Do you ever go skiing?<br>_____  | What kind of music do you like?<br>_____                                 |

» For more exercises, go to Practice file 7 on page 114.

5 Work with a partner. Choose three of the topics in 1 and make four questions about each topic.

6 Work with a different partner. Take turns to ask and answer your questions.

7 Work with a partner. You are visiting each other's countries. Take turns to make small talk and develop a conversation, using the ideas below.

- the hotel
- the journey
- their interests
- food
- their families
- holidays

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