

VOCABULARY

1. Match the words with the pictures.

					
NUMBER PLATE LICENSE PLATE	IGNITION	KEYS			
PARKING BAY	DRIVER'S LICENCE	CAR PARK			
CREDIT CARD	BOOT				

2. Choose the correct definition for each word / expression.

- a. To rent / hire: _____
- b. Insurance: _____
- c. A dent: _____
- d. A scratch: _____
- e. Unlimited mileage: _____
- f. The excess: _____
- g. Tank: _____
- h. To swipe: _____
- i. Parking lot / car park: _____

3. Look at the following chart. Do you understand the meaning of these expressions?

WHAT YOU HEAR...	WHAT YOU SAY...
• I'd like to rent a car, please. • How much is it per hour / day / kilometre? • How much is the insurance? • Do you need to see my driver's licence? • Can I leave the car in another city? • Is it petrol or diesel? Does it take petrol or diesel? • There appears to be a dent in the bodywork. • There's a scratch at the back. • Where is the car? • What's the car registration number? • Where do I have to leave it when I've finished? • What do I do with the keys? • Is it manual ("stickshift" US) or automatic? • Sorry, but I put diesel in the petrol tank. • I'm sorry but I crashed the car. • I'm sorry but I've written the car off. I've totalled the car (US) • The car is a write off. Can you give me another one?	• It comes with a full tank of petrol. • Please return it with a full tank. • The keys are here. • The car is parked in the car park, in bay 24, parking space B23. • Just phone this number if you have any difficulties. • The registration number is PY2 4TZ. • Just fill out this form, please. • May I see your driving licence, please? • I'll just take down your details. • It's got unlimited mileage. • I need to swipe your credit card. • You will be liable for the excess, which is 200 pounds.



4. Listen and complete the dialogue.

Sales: Good morning. How may I help you?

Sally: Good morning. I'd like to rent a car for the ¹ _____.

Sales: OK. Any car in mind?

Sally: Just an ordinary four-² _____ car.

Sales: We've got a Peugeot 206 if you like.

Sally: Yes, that would be fine. How much is it ³ _____ day?

Sales: it's £80 a per day with unlimited ⁴ _____, and that includes ⁵ _____.

Sally: That sounds all right.

Sales: And the ⁶ _____ is £200.

Sally: What does that mean?

Sales: Well, if you have an ⁷ _____, you have to pay the first £200.

Sally: OK. I'm not really planning on having an accident.

Sales: Very wise. So, just fill in this ⁸ _____, please. And I need to see your driving ⁹ _____, and I'll have to swipe your credit card.

Sally: OK. Here you are.

Sales: Very good. Here are they ¹⁰ _____. The car is in bay 62, in parking ¹¹ _____ 91. It's a blue Peugeot 206 Station Wagon.

Sally: Great.

Sales: ¹² _____ safely.



5. Practice the conversation with a partner.

6. Watch or listen to Jenny renting a car. Answer the questions.

- How long does Jenny rent the car for?
- Which car does the assistant recommend?
- Where does she want to leave the car?

 **Useful language: describing cars**
Kinds of drive: automatic or manual
Car types: economy (small cars)
 compact (small, but larger than economy)
 family (medium size)
 luxury (large cars, 4x4s, sports cars)
 convertibles (open-top cars)
 people carriers (for more than five people)
Extras: air conditioning, satnav

<https://www.youtube.com/watch?v=55UZO2VL6Zk>

7. Watch or listen again. Complete the **You hear** phrases.

8. Listen and repeat some of the **You say** phrases.
Copy the rhythm and intonation.

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9. Practice the conversation with a partner.

You hear	You say
Hello. Can I help you?	Oh, hi. I'd like to rent a car, please.
Have you ¹ _____ from us before?	No.
OK, could I ² _____ your driving licence, please? Great. So what ³ _____ of car are you looking for?	Oh, nothing too big. It's just for me.
OK, so a compact. ⁴ _____ -door?	Yeah, that'll be fine.
For how long?	Nine days.
Automatic or ⁵ _____?	An automatic, please.
Any additional ⁶ _____?	No, just me.
Great. Well, we have several ⁷ _____. I can show you, but I'd recommend the Vauxhall Corsa. It's ⁸ £_____ per day and that includes insurance.	That sounds promising. Can I take a look?

Of course, but first I'd like to run through some of the basics. The ⁹ _____ tank is full when you start, so if you return it with a full tank, there's no extra ¹⁰ _____.	Great.
But if you get any ¹¹ _____ tickets or speeding fines, you have to pay for them yourself.	Fair enough! Would it be possible to leave the car at the airport?
No problem, but that's a one-way rental, so there's an additional charge of ¹² £_____.	OK.
And one last thing – have you driven in ¹³ _____ before?	Yes, I have. So driving on the left's not a problem.
That's good. OK, let's go out and take a look at the car. We can go through the paperwork afterwards.	Great.

LET'S REVISE – IN THE CITY

1. Cover the conversation below and listen to a dialogue between Natalie and a tourist information employee.

Answer the following questions.

- Where is Natalie?
- Can you name 3 of the recommendations?

2. Listen to the conversation again and complete the missing words.

TI: Hi, how can I help you?

N: Hi. I've just got in and I was wondering if you could ¹ _____ anything to see.

TI: Well, if you like art, **you really should go to** the Metropolitan Art Museum – the MoMA.

N: OK. I've heard of that.

TI: And then there's the Empire State Building. **You can go to** the top of that and get a great ² _____ of the city.

N: What about eating out?

TI: Well, **you really should try** some of New York city's ³ _____. There's one I really like that serves gourmet hamburgers on 5th Avenue.

N: That sounds good. What about a Broadway show? I've heard so much about Broadway and I'd love to see a ⁴ _____ there.

TI: Well, the musical Wicked is playing. Also, Chicago and Fiddler on the Roof are quite popular.

N: **What about** ⁵ _____? I'm really into alternative music.

TI: Oh... well, New York has some great ⁶ _____. **You'd probably like** CBGB. It's a punk/alternative bar on Bleecker Street. Blondie and The Talking Heads both performed there before getting really famous.

N: OK, well, thanks for your ⁷ _____. Very useful.

TI: You're welcome. Have fun! And stay safe!

3. Look at the highlighted expressions. What do they mean? Now use the expressions to recommend places to visit in your city.

What you hear

- There's a new art exhibition this Sunday.
- There's a street festival all next week.
- There's a new Thai restaurant that's just opened.
- The best way to get to the centre from here is to take bus 64.
- Most of the museums are in the centre of the town.

What you say

- Where can I find a bus timetable, please?
- Can you recommend any good hotels?
- How do I get to the city centre?
- Is there public parking near the museum?
- Have you got a map of the subway?
- Where's the best place to go shopping for clothes?
- What are the main tourist attractions?