

- 2 A: What's in the box?
B: The label says MIG welding equipment. Hang on. Ah, it's welding wire.
- 3 A: What's on the pallet?
B: It looks like sheets of glass.
A: OK.

▶ 17

- 1 A: What's on the flatbed, under the sheeting?
B: Rebar. Lots of rebar.
A: What are you doing?
B: I'm phoning the suppliers. We don't need rebar. Hello? Hello? Is that Harrisons? We have a problem. Your man is unloading rebar in our car park. We don't need rebar. We don't use rebar. Why? I don't know why! OK. Uh-huh. Thank you.
A: What's happening?
B: It's a mistake. He's phoning his driver now.
- 2 A: Good morning.
B: Morning.
A: I have a delivery for the site carpenter, Abdul Karim.
B: Ah, yes. He's waiting for the timber. Flooring timber, right?
A: No, roofing timber.
B: Oh! Park over there, please. I think we have a problem.
- 3 A: Hello. I'm looking for the site manager.
B: Sure. I'm the site manager. Janek Krol. What's up?
A: Hi! I'm Marc Martin, from Martin's Aggregates.
B: Hello. Good to see you. We are waiting for your sand.
A: Yes, well, the sand is coming - in about two hours.
B: Two hours? Why? I need the sand now.
A: I'm sorry. We're waiting for the driver.
B: What?
A: The driver's running late. I'm really sorry.

▶ 18

Crane operators use different controls to raise and lower the boom, rotate the cab, extend and retract the boom, wind and unwind the winch and control other equipment. This operator has two joysticks. One controls left-to-right movement of the boom and the other controls forward and backward movement. The operator uses the foot pedals to retract or extend the boom.

▶ 19

- 1 A: What's this? A remote control?
B: It's a remote control. That's right.
- 2 A: What's this for?
B: It's for extending the boom.
- 3 A: What does this do?
B: It starts the motor.
- 4 A: How do I extend the boom?
B: Extend it? You use the pedal.
- 5 A: How do I lower the boom?
B: Lower it? You move the joystick.
- 6 A: What's this switch for? Is it the power switch?
B: Yes, that's the power switch.

▶ 20

- 1 A: Did you say turn the key?
B: Yes, that's right.
A: Clockwise or anticlockwise?
B: Clockwise.
A: Thanks.
- 2 A: What do I do next?
B: Press the start button.
A: OK. Which one is the start button?
B: It's the green one, on the left.
A: Thank you.
- 3 A: How do I start the engine?
B: Press the green button and turn the key.
A: And how do I stop it?
B: Switch off? Press the big red button here.
A: Thanks.

▶ 21

- 1 A: Where's the sand?
B: I think it's on the way.
A: I hope so.
- 2 A: Where are the base plates?
B: I'm sure they're in the truck.
A: Ah, OK. That makes sense.
- 3 A: I think the boom is too high.
B: Ah, yes, you're right. Use the radio and speak to the operator.
A: OK. Good idea.
- 4 A: I think the concrete is too hard.
B: I don't think so. It looks OK to me.
A: Are you sure?
B: OK, go and ask Jim.
A: Will do.
- 5 A: Where's your hard hat?
B: Over there. Why?
A: Go and get it. You must wear a hard hat in this area.
B: OK. Here it is.
- 6 A: We have a problem. There's a hole in the hopper.
B: John's in the house. He's a welder. Ask him to fix it.
A: Good idea. Thanks.
B: You're welcome.
- 7 A: Don't touch the flask.
B: Why? Is it yours?
A: No, it's Norman's.
B: Fair enough.

Unit 4 Building supplies

▶ 22

[ES = Ernest Smith; JJ = Jenny Jones]

- ES: Smith and Sons Construction Supplies. Customer services, Ernest Smith speaking. Can I help you?
- JJ: Hello, this is Jenny Jones from Apex Building. I'd like to place an order, please.
- ES: Certainly. One moment, please. OK, go ahead.
- JJ: My customer number is 25673929.
- ES: 25673929. Thank you.
- JJ: I'd like to order some chipboard, please. That's item number AJ437 and I'd like ten pieces, please.
- ES: OK, so that's ten pieces of AJ437.