

Unit 3 General Test

Part 1

Complete each sentence with one of the words or phrases from the box. You will not use them all.

the airport shuttle	extra towels	a rollaway bed	an iron
extra hangers	room service	a travel agency	the wake-up service

Example: If you take a lot of showers, you will need extra towels.

8. If you have an extra person in your room, you will need to ask for

9. If you have a meeting at 8:30 in the morning, you can use

10. If you need to make your clothes look nice, you should ask for

11. If you don't want to take a taxi to the airport, you can use

12. If you brought a lot of clothes with you, you can ask for

Part 2

Complete each sentence or question with will or won't and the words in parentheses. Use a capital letter when necessary.

Example: Mr. Mann doesn't smoke, so he won't ask for (he / ask for) a smoking room.

13. Mrs. Thompson doesn't have enough skirt hangers. (**the front desk / send**) more to her room.
14. The Martins had a very bad experience at the Gala Hotel. (**They / stay**) there again.
15. (**Mark / arrive**) at the hotel at 10:00 tomorrow?
16. The hotel restaurant closed 45 minutes ago. I (**be able**) to eat there tonight.

Part 3

For each situation, choose the hotel facility on the right that the person should use.

- Example:** Amanda loves to swim. **b.**.....
17. Tim has to finish a project for work. **b.** pool
18. Jamie needs to relax. **c.** gift shop
19. Jennifer needs to buy a present. **d.** fitness center
20. Frank wants to lift weights and exercise. **e.** business center

Part 6

Complete the real conditional statements with the correct form of the verbs.

Example: If **the hotel room has**..... a king-size bed, I'll be very comfortable tonight.
(**the hotel room / have**)

21. If we have time tomorrow, to the hotel fitness center.
(**we / go**)

22. If wireless Internet, you can check e-mail in your room.
(**the hotel room / have**)

23. We will bring extra hangers and towels to the room if them.
(**a guest / request**)

24. Mr. and Mrs. Kim will take the airport shuttle if a taxi too expensive.
(**be**)

25. I won't request a double room if with me to New York.
(**my friend / not come**)