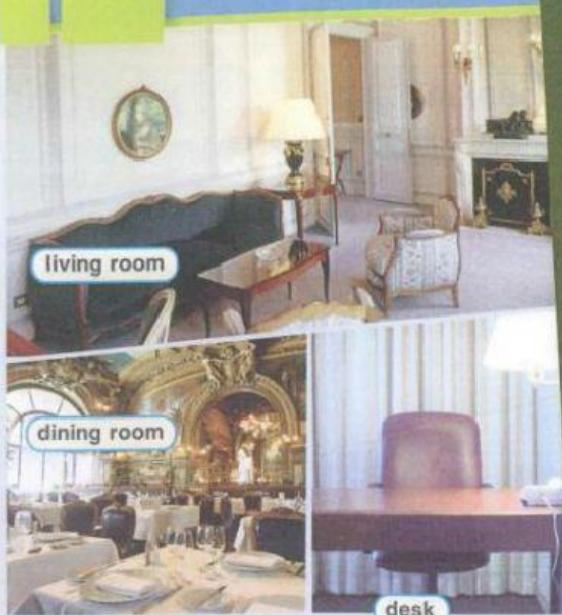




# 6

## The guest room



### Get ready!

1 Before you read the passage, talk about these questions.

- 1 What items are usually in a hotel room?
- 2 What items do you like to have in a hotel room?

### Reading

2 Read this brochure from a hotel, and then choose the correct answers.

- 1 What is the main idea of the brochure?
  - the availability of hotel rooms
  - the reasons why guests choose luxury suites
  - what items come in different hotel rooms
  - where guests can find different items in their rooms
- 2 According to the passage, what is NOT included in each room?
  - a hairdryer
  - a bed
  - a living room
  - a mini-bar
- 3 According to the passage, what is true about the suites at the hotel?
  - They include three beds.
  - They have four separate rooms.
  - There are as many suites as deluxe rooms.
  - There are suites that don't have kitchens.

### The Royal Point Hotel has the perfect room for you.

At the Royal Point Hotel, we offer everything a modern traveler needs. Stay with us and you *feel at home*.

#### Rooms and Suites

The Royal Point Hotel offers 180 **deluxe rooms** and 20 **luxury suites**.

- Our deluxe rooms include one king or two double beds.
- Our luxury suites include a bedroom, a **living room**, a **dining room** and a kitchen.

All of the rooms at the Royal Point Hotel include the following:

- TV
- desk
- mini-bar
- coffee maker
- hair dryer
- iron and ironing board



A Home away from Home



### Vocabulary

3 Match the words and phrases (1-6) with the definitions (A-F).

1	— suite	4	— hair dryer
2	— mini-bar	5	— iron
3	— coffeemaker	6	— deluxe

A	a machine that prepares a hot beverage
B	a machine that gets very hot and makes clothes smooth and flat
C	several rooms that are connected
D	high-quality and expensive
E	a small fridge in a hotel room with snacks and drinks inside
F	a machine that blows hot air



4 Complete the sentences with words and phrases from the word bank.

**Word BANK**

feel at home ironing board luxury  
dining room desk living room

- 1 Kate pays extra to stay in a \_\_\_\_\_ hotel because she enjoys the extra services there.
- 2 The clean rooms and comfortable beds make guests \_\_\_\_\_ at the hotel.
- 3 The hotel asks that guests only eat at the table in the \_\_\_\_\_, not on the sofa or bed.
- 4 I sit at the \_\_\_\_\_ to write postcards.
- 5 Use the \_\_\_\_\_ when you get the wrinkles out of your clothes.
- 6 Sara sits on the sofa and watches television in the \_\_\_\_\_.

5 Listen and read the passage again. How many rooms are there in a luxury suite?

**Listening**

6 Listen to a conversation between a booking agent and a guest. Then mark the following statements as true (T) or false (F).

- 1 \_\_\_ The guest would like to book three rooms.
- 2 \_\_\_ No luxury suites are available.
- 3 \_\_\_ The guest chooses to stay in the deluxe room.

7 Listen again, and fill in the blanks.

Agent: Thank you for calling the Royal Point Hotel 1 \_\_\_\_\_ Department. My name is Sam. How may I help you?  
Guest: Hello. I'd like to 2 \_\_\_\_\_ a room.  
Agent: We offer two room types: the deluxe room and a 3 \_\_\_\_\_ suite.  
Guest: What's the difference between the deluxe room and a suite?  
Agent: For one, the suite is very large. In addition to a bedroom, it has a kitchen, 4 \_\_\_\_\_ and dining room.  
Guest: But is it more 5 \_\_\_\_\_?  
Agent: Yes, it is.  
Guest: It sounds nice. But I think a 6 \_\_\_\_\_ is enough for me.

**Speaking**

8 With a partner, act out the roles below, based on the dialogue from Task 7. Decide who Student A and Student B are. Then switch roles.

**USE LANGUAGE SUCH AS:**

*I'd like to book a room.*

*We offer two room types.*

*What's the difference between the deluxe room and a suite?*

**Student A:** You are a guest, and you would like to book a hotel room. Ask Student B questions to find out:

- the types of hotel rooms available
- the difference between the rooms

**Student B:** You are a booking agent at the Royal Point Hotel. Answer Student A's questions. Make up a name for yourself and what types of rooms are available.

**Writing**

9 Use the picture below and the conversation in Task 8 to complete the feedback form. Make up a guest name.

*Rp Royal Point Hotel*

**Guest Feedback**

Guest Name: \_\_\_\_\_

Room type: \_\_\_\_\_

What did you like about your room? \_\_\_\_\_

What items were in your room? \_\_\_\_\_





## Unit 6

**Booking Agent (M):** Thank you for calling the Royal Point Hotel Reservations Department. My name is Sam. How may I help you?

**Guest (W):** Hello. I'd like to book a room.

**Booking Agent:** We offer two room types: the deluxe room and a luxury suite.

**Guest:** What's the difference between the deluxe room and a suite?

**Booking Agent:** For one, the suite is very large. In addition to a bedroom, it has a kitchen, living room and dining room.

**Guest:** But is it more expensive?

**Booking Agent:** Yes, it is.

**Guest:** It sounds nice. But I think a deluxe room is enough for me.

A: Thank you for calling the Royal Point Hotel Reservations Department. My name is Alexandra. How may I help you?

B: Hello. I'd like to book a room.

A: We offer two types of rooms: an economy room and a luxury room.

B: What's the difference between an economy room and a luxury room?

A: For one, the luxury room is very large. They have king-sized double beds in them as well as other facilities such as air-conditioning and pay-per-view television service.

B: But is it more expensive?

A: Yes, it is.

B: It sounds nice. But I think an economy room is enough for me.