

Reading 2



Read this dialogue and complete it with the words in the box.

checked unplugged disconnected worked
found working go switched type tight

Haider: Hello, IT Help Desk.

Maryam: Hi, this is Maryam from Human Resources.

Haider: Hi, this is Haider. How can I help you, Maryam?

Maryam: I (1) my computer off yesterday and today I can't turn it on.

Haider: What (2) of computer do you have?

Maryam: I'm not sure. It's a desktop computer. It (3) fine yesterday.

Haider: Don't worry. Have you (4) the cable connections?

Maryam: No, I haven't. I can see some cables but I don't know which cable goes where.

Haider: Make sure all cables are (5) and fully plugged in.

Maryam: Ok, give me a sec. Oh, I think I've (6) the problem. I have

Haider: one cable that is (7) It's the power cable. Where does it go?

Haider: The power cable should (8) .
the computer.

Maryam: OK, done. Let me try now. It's (9) fine. Sorry about that. Stupid of me.

Haider: Maybe the cleaners (10) your PC by mistake last night

Maryam: Maybe. Good, we've solved the problem. Thank you,

Haider: You're welcome. Have a good day.

Maryam: You too.