

Let's talk about ... Communication competences

Asking for help at a tourist office p.48

1 Complete the chart with the words in the box.

get is opening can train anything opens way that's at does students

Real English	You say	You hear
	How do I <u>get</u> to ...?	The quickest <u>way</u> is by <u>train</u> . / It's a short walk from there. / You <u>can</u> walk from here.
	What are the <u>opening</u> hours?	It <u>opens</u> at 9 a.m. and closes <u>at</u> 5 p.m.
	How much <u>does</u> it cost?	Entry <u>is</u> free. / Tickets are \$18 for adults and \$13 for <u>students</u> .
Real English	You hear	You say
	Can I help you with <u>anything</u> else?	No, <u>that's</u> it. Thank you.

2  132 Listen to the dialogue on page 48 and choose the correct alternatives.

Assistant Good morning. Can I help you?

Jasmine Yes, please. I'd like / want to go to the American Museum of Natural History.

How / Where do I get there?

Assistant The quickest way is by subway. Go / Take the C train to 81st Street Station. It's a short walk from there.

Jasmine How / What are the opening hours?

Assistant It opens at 10:00 a.m. and closes / finishes at 5:45 p.m.

Jasmine How much does it cost / pay?

Assistant Entry is \$23.00 for adults and \$18.00 for students.

Jasmine Are / Is there any special exhibitions right now?

Assistant Yes, there's an exhibition on Egyptian mummies. Entries / Tickets are \$28.00 for adults or \$22.50 for students.

Jasmine That sounds interesting. Thank you.

Assistant Can / Do I help you with anything else?

Jasmine No, that's / this is it. Thank you.

3 Study the notes. Then use the information to write a conversation like the one in exercise 2.



The New York Yankees Stadium Tour

Tickets:

Adults \$20

Children \$20

Opening hours: 11:00 a.m. - 1:40 p.m.

Transportation: D train to 161st Street
Yankee Stadium. Short walk to stadium.



Extra listening

Listening strategy

When you have to identify the correct picture for a listening task, study the pictures carefully before you listen. Predict what vocabulary you might hear.

 133 Listen to five conversations and choose the correct answers.

What time is the last entry to the exhibition?



1 What has the girl left at home?



2 Where are they going to go?



3 What's the best way to get to the art exhibition today?

