

ESL 4 Health Listening: Primary, Urgent, or Emergency?

Click play to listen. Choose the correct word to complete the sentences.

So now I'm going to talk a little bit about the _____ office, emergency room, and _____ care. This is important also when we are talking about _____ because the amount of money that you will need to pay for each one of these is different. Usually the _____ for the emergency care, depending on the health insurance that you have, but usually it is _____ that you will need to pay if you _____ health insurance and you go to the _____. Okay, so I just want to be clear with that. The _____ to go is the _____ room. So if you _____ it, please try to avoid to go to the _____ room. The doctor's office is _____ one. Your _____ doctor should be your _____ call in non-emergency situations. The first reason is because, as I mentioned before, when you have health insurance usually going to the doctor is \$15 _____, \$20 _____. So going to the doctor's office is \$100, pardon me it's \$15, \$20 per visit. It's a lot _____. That's the first reason. The second _____ is because your primary doctor already _____ you. He knows your _____. He knows _____ about you. If you don't have an emergency, if it's something that _____ one or two days, then you _____ to your doctor's office.

_____ is when you cannot get in contact with your _____ or if something happened to you on Friday and it hurts a little bit and your doctor will be back in the office on Monday and you _____ to go then, your second option will be the _____. Urgent care usually the copay is between _____ and _____, depending on the health insurance _____ and something good about urgent care is that they do _____ usually. And then the _____ option is the _____. This is when it's _____ or something urgent, something if you have _____ pain, if you don't feel good at all, if you can, if you feel really bad then you should go to the emergency room because it's _____. This one is the _____ one, depending on your health insurance, it's between _____ and _____ that you will need to go, just to go for the emergency room, just to _____,

just to if you go and you put your name and the doctor _____
you, between _____ and _____.

Here we have a table where you can compare, so if you have like
for example _____ throat, if your throat _____, if you have
fever and a fever that is not that high, if you have _____ or cold, if
you have a sinus _____, if you have pink eye, if you have a minor
cut or burn, those are situations you _____ with your primary care.
Then, as I mentioned, the _____ when you have a situation and
you _____ for your primary care, so then go to the urgent care. It's
going to be like _____ or _____ more and emergency now is when you
need services _____. Okay. So, primary doctor – services
_____, urgent care – _____, and emergency room –
_____, at the moment. If you have chest pain, if you are
_____, if you have _____ pain, if you are coughing or
vomiting _____, difficulty breathing, okay, so broken bones, that's
_____, at the moment, like I cannot wait. I'm feeling really
_____, so emergency room, call _____, or go to your
emergency room. Okay?

Answer the questions using complete sentences.

1. What is a symptom or injury you should call your doctor about?

2. Imagine it's 9pm. You have a bad stomachache and you can't sleep. Who should you call or where should you go?

3. Imagine it's 7pm. Your friend is visiting you and accidentally cuts her finger while chopping vegetables. It is a deep cut and there is a lot of blood. What should you do?
