

## 1 READING

- a Read the text. Mark the sentences T (True) or F (False).

- 1 Americans are ruder now than 20 years ago. T  
 2 People are ruder in the country than in cities. —  
 3 Most people said they speak loudly on their mobile phones in public places. —  
 4 Many people think that technology is making us ruder. —  
 5 People are more stressed now than years ago. —  
 6 On Amtrak trains there is a carriage reserved for mobile phone users. —

- b Look at the highlighted words. What do you think they mean? Check with your dictionary.

- c Complete the sentences with the highlighted words.

- 1 A lot of modern technology is designed for individual use, for example iPods.  
 2 — talking loudly on their mobiles, some people also interrupt conversations to take a call.  
 3 Mobile phones are very useful. —, they can also be very annoying.  
 4 We should all improve our manners — everyone can live together more happily.  
 5 Almost everyone has a mobile phone, — not everyone uses it every day.

- d Underline five other words or phrases. Use your dictionary to look up their meaning and pronunciation.

# Changing manners



The fast, high-tech lives of Americans have had a big effect on American society. Bad manners and behaviour have become typical in our hurried world, from angry drivers to loud mobile phone conversations in public.

Many Americans believe that manners have got worse and official figures confirm this. In a recent survey, nearly 70% said that people are ruder than they were 20 or 30 years ago. This is true of both large and small towns, although 74% of those living in cities said that people have become ruder, compared with 67% in rural areas. However, few people believe that they have bad manners themselves! For example, only 8% in the questionnaire admit they have ever used their mobiles in public in a loud or annoying way.

Many people blame new technology for our changing

manners. Computers, iPods, and mobile phones take us away from face-to-face contact, as well as also being very annoying in public places. 'All of these things result in a world with more stress, more chances for people to be rude to each other,' said Peter Post, an instructor on business manners.

But what can we do about it? Some people would like to see a railway carriage reserved for mobile users, so that the rest of us can travel in peace and quiet. In fact, one American train company, Amtrak, has banned mobile phones in one carriage of some trains, which is called a 'Quiet Car'.

## 2 GRAMMAR *must, have to, should* (obligation)

a Circle the correct option. If both are possible, circle them both.

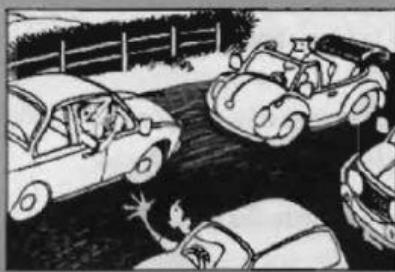
# Some useful **TIPS** for tourists to the UK

1 You **should** / **have to** always carry an umbrella. British weather is very changeable and rain is always a possibility.



2 If you want to ask someone a question in the street, you **must** / **should** say 'Excuse me!' to attract their attention.

3 You **must** / **should** drive on the left!



4 You **must** / **have to** wear a seatbelt at all times in a car.

5 You **mustn't** / **don't have to** pay to visit most museums and art galleries. Entrance is usually free.

6 You **shouldn't** / **don't have to** leave a tip in a restaurant but if service has been good, 10% extra is a normal amount to leave.

7 If you are sightseeing in London, you **must** / **should** buy a Travelcard which gives you cheaper travel on trains, buses, and the London Underground.

8 You **mustn't** / **don't have to** smoke in any public building. It is prohibited by law.



9 When talking to British people you **shouldn't** / **don't have to** ask very personal questions (like *How much do you earn?*) as some people might think this was rude.

10 You **must** / **should** go for a trip on the London Eye. The view of London from the top is magnificent.



b Correct any mistakes in the **highlighted** phrases. Tick (✓) the correct sentences.

1 My mother is a nurse and **she often should work** weekends.

she often has to work

2 You **should to have a rest**. You look exhausted.

3 In the future **everyone will must speak** English and Chinese.

4 Do you **have to wear** a suit and tie at work?

5 I **must stay in bed** yesterday as I didn't feel well.

6 You **don't have to park** here. It's 'no parking.'

7 I **didn't have to get a taxi**. Lina took me to the airport.

8 People **mustn't answer** their mobiles when they are talking to someone.

3. Writing: **Do you think it's good or bad manners to say "no" with other person, why?**