

176. What is suggested about the Morlen Museum?
- (A) It offers on-site parking.
 - (B) It is conveniently located.
 - (C) Its admission prices were recently raised.
 - (D) Its museum shop is currently closed.
177. Why did Mr. Cordell write the e-mail?
- (A) To inquire about an advertised job
 - (B) To offer a volunteer opportunity
 - (C) To request information about a museum tour
 - (D) To propose a topic for a special exhibit
178. According to the e-mail, what is the TEPP?
- (A) A mentoring program
 - (B) A staffing company
 - (C) A travel agency
 - (D) A geology club
179. What type of ticket will members of the TEPP group most likely require?
- (A) Basic
 - (B) Basic Plus
 - (C) Super Saver
 - (D) Full Access
180. What exhibit will the TEPP group most likely visit?
- (A) Sports
 - (B) Butterflies
 - (C) Mathematical Beauty
 - (D) Earth, Fire, Water, Wind

Questions 181-185 refer to the following notice and e-mail.

HJP Transport Solutions, Ltd.

Powell Internship Programme



HJP Transport Solutions, Ltd., headquartered in London, seeks university students to fill ten intern positions in its Powell Internship Programme (PIP). Interns will be placed in one of HJP's three regional offices: Birmingham, Manchester, or Bristol. Applicants should email a statement of interest and résumé to pip@hjp.co.uk by 31 March. Successful candidates will have the honour of being the first recipients of the Powell Internship.

Background:

PIP is the initiative of Tristan Powell, who wanted to honour the ingenuity of Henry J. Powell, the founder of HJP Transport Solutions, Ltd. The programme seeks to inspire young engineering students to follow in Henry J. Powell's footsteps and propose and develop innovative solutions to shipping and transport problems. Having earned his doctorate degree in engineering, Henry J. Powell went on to found HJP Transport Solutions, Ltd. Over time, he built the company into a successful, internationally renowned business. Having served four decades as company president, he retired last year and was succeeded by his son, Tristan.

To: Joseph Chen <jchen@sunnydale.ac.uk>

From: Padma Vithana <pvithana@hjp.co.uk>

Date: 25 April

Subject: Information

Dear Mr. Chen,

Thank you for promptly returning the paperwork relevant to your internship. You will receive your intern packet within a week.

As for your inquiry about housing, I appreciate your concern that the two-hour train ride from London to your assigned location makes for an arduous daily commute. Regrettably, HJP does not provide accommodations for interns. I suggest that you contact Mr. Daniel Anders who is in charge of the mentorship program in our Bristol office. He has lived in the city for many years and presumably will have some advice about housing options there. Good luck, and I hope you will enjoy working at HJP.

Sincerely,

Padma Vithana
Director of Recruiting, HJP Transport Solutions, Ltd.

181. What is the purpose of the notice?
- (A) To list volunteer opportunities at a company
 - (B) To describe the history of a company
 - (C) To advertise a company's new program
 - (D) To announce the retirement of a company's president

182. Who is Tristan Powell?
- (A) The founder of a business
 - (B) The head of a company
 - (C) A university instructor
 - (D) An internship candidate

183. What is one reason for Ms. Vithana's e-mail?
- (A) To congratulate Mr. Chen
 - (B) To inquire about a problem
 - (C) To send Mr. Chen paperwork
 - (D) To answer a question

184. What is true about Mr. Chen?
- (A) He has worked with Mr. Anders in the past.
 - (B) He requested help with a project.
 - (C) He is an engineering student.
 - (D) He is transferring to a different office.

185. Where will Mr. Chen be working?
- (A) In Birmingham
 - (B) In Bristol
 - (C) In London
 - (D) In Manchester

Questions 186-190 refer to the following Web page, e-mail, and information sheet.

http://www.euroful.it/glasscontainers

Euroful Glass

Euroful is celebrating 125 years of providing quality glass containers to Italy and beyond!

Glass bottles and jars have long been the standard for beautiful, functional containers. Consider all the desirable attributes of this useful material.

1. Neutrality	Glass containers do not interact with the products they hold. Glass has no flavor or odor and is thus ideal for storing food or personal care products.
2. Impermeability	Glass is impermeable to air and water. Products stored in glass containers are well protected and remain fresh longer.
3. Environmentally Responsible	Glass is made of sand, limestone, and soda ash—natural ingredients that do not harm the Earth. Glass can be reused and recycled.
4. Convenience	Glass is easy to clean and dishwasher safe.
5. Style	Glass has endless design possibilities. Choose from our catalog or work with our Euroful designers who can assist you in customizing a vessel for your product.

E-Mail Message

To: Tommaso Luzzatto <tluzzatto@euroful.it>
From: Birgit Villadsen <bvilladsen@bivilla.co.dk>
Date: 16 February
Subject: New jars

Dear Mr. Luzzatto:

Thank you for your call during which you went over the details of the design of the jars with us. The containers are quite unique and will certainly make Bivilla's cosmetic products stand out from those of our competitors.

After talking with my team, I have one more question. We ship throughout Europe and occasionally to Asia. Do you have recommendations regarding packing methods and filling materials for cases in which the jars are packaged? We are looking for a filling material that offers substantial protection for our product, but does minimal damage, if any, to the surroundings.

Best regards,

Birgit Villadsen
Bivilla Cosmetics

Tips for shipping products in glass containers

Overpacking is the safest method of transporting delicate items. Overpacking simply means packing the box containing the product inside another larger box. An absorbent filling material is inserted between the two boxes, cushioning the smaller box from vibrations and movement during transit. Depending on your specific needs, any of the following materials could be used as filler.

Filler	Protection	Earth friendly
Recycled paper strips	light	++
Plastic air pillows	high	-
Styrofoam packing peanuts	medium	--
Expanding bio foam	high	++

186. What is indicated about Euroful?
- (A) It is a new company.
 - (B) It sells cardboard boxes.
 - (C) It can make customized products.
 - (D) Its products are sold primarily in Asia.
187. Why did Ms. Villadsen send Mr. Luzzatto the e-mail?
- (A) To ask for advice
 - (B) To propose a change
 - (C) To explain a procedure
 - (D) To recommend a supplier
188. What attribute of Euroful's glass containers did Ms. Villadsen and Mr. Luzzatto discuss?
- (A) Attribute 2
 - (B) Attribute 3
 - (C) Attribute 4
 - (D) Attribute 5
189. According to the information sheet, what does overpacking require?
- (A) Extra product samples
 - (B) Boxes of different sizes
 - (C) Individually wrapped jars
 - (D) Special instructions for delivery
190. What packaging filler would best meet the needs of Bivilla Cosmetics?
- (A) Recycled paper strips
 - (B) Plastic air pillows
 - (C) Styrofoam packing peanuts
 - (D) Expanding bio foam

Questions 191-195 refer to the following article, schedule, and e-mail.

City to Upgrade Aging Gas Pipes

(September 1)—During the month of October, Nairobi Energy Services, Inc., (NESI) plans to replace two kilometers of cast-iron underground gas pipes with plastic-coated steel pipes as part of its commitment to maintaining the city's energy infrastructure.

"The increase in pressure provided by the new pipes will better support today's high efficiency furnaces, water heaters, clothes dryers, and other gas appliances," said Ms. Esther Cheptumo, the gas company's vice president. "The new system

will ensure safe and reliable gas delivery for years to come."

Some streets in Nairobi will be closed to traffic between 9:00 A.M. and 4:00 P.M. while pipes are replaced. The gas company is working with city officials to develop a schedule that will minimize the inconvenience. The schedule will be updated daily on the company's Web site as well as in all local newspapers. Customers who experience a significant problem due to the work schedule should contact the gas company with their concerns.

GAS SYSTEM UPGRADE SCHEDULE

Monday, October 16:	Wollaston St.
Tuesday, October 17:	Moringa Rd.
Wednesday, October 18:	Blackwood St.
Thursday, October 19:	Satinwood Ave.
Friday, October 20:	No work scheduled (national holiday)

When work on your street has been completed, a NESI technician will come to your house to connect your service line.

To:	Peter Abonyo <pabonyo@mailergrip.com>
From:	Judith Kamau <jkamau@nesi.co.ke>
Date:	October 12
Re:	Account No. A0194

Dear Mr. Abonyo,

Your street is scheduled for gas pipe replacement on Tuesday, October 17. Technicians will be available to reconnect your gas lines between 3:00 P.M. and 8:00 P.M. Please call us at 555-0181 to schedule a time for the work to be completed. Gas service to your home will be interrupted for about one hour while the reconnection work is done.

Thank you.

Judith Kamau

191. According to the article, what is true about the new pipes?
- (A) They will help modern appliances run better.
 - (B) They will be installed more quickly than cast-iron pipes.
 - (C) They will be replaced in several years.
 - (D) They will be installed at night.
192. What does the article indicate about the work schedule?
- (A) It will not be approved by city officials.
 - (B) It has been posted by Ms. Cheptumo.
 - (C) It contains several errors.
 - (D) It has not been finalized.
193. What will happen on October 16 ?
- (A) A meeting of NESI technicians will be held.
 - (B) A national holiday will be celebrated.
 - (C) A city street will be closed to traffic.
 - (D) A NESI customer's complaint will be resolved.
194. What is suggested about Mr. Abonyo?
- (A) He requested some information.
 - (B) He lives on Moringa Road.
 - (C) He recently spoke to Ms. Kamau.
 - (D) He is not at home in the evening.
195. Who most likely is Ms. Kamau?
- (A) A city official
 - (B) A NESI employee
 - (C) An appliance technician
 - (D) An executive at a factory.

Questions 196-200 refer to the following brochure and e-mails.

Elvinna's

Located just outside of Nassau, the capital city of The Bahamas, Elvinna's is the ideal venue for your reception, banquet, or business meeting. Away from the hustle and bustle of the city, it is surrounded by lush gardens featuring a variety of beautiful sculptures.

The Alameda Room seats between 100 and 250 people comfortably, and our largest space, the Bougainvillea Room, is perfect for up to 300 guests. For business meetings, the Tamarind Room can accommodate up to 50 guests, while the Waterfall Room, slightly larger, seats up to 80 people. Our two business meeting spaces are outfitted with the latest technology to support productive and efficient meetings.

Our elegant restaurant, the Candlewood Tree, offers an ample menu that takes into account many dietary restrictions and preferences. Plan ahead to join us on July 10 when we offer a special Independence Day dinner menu!

To book an event, visit elvinnas.bs. First-time reservations for select days receive a 15 percent discount. For further information call 242-555-0135.

To:	Tanika Nichols
From:	Brian Darville
Date:	18 February
Subject:	Anniversary planning

Hello, Tanika,

I visited Elvinna's and looked at the space that you suggested might be right for our company's anniversary celebration. Their catering menu would suit the various preferences of our expected guests, now numbering over 250. Currently the room is available on two Saturdays, 15 July and 5 August; it is also available on Wednesday, 23 August. Note that this last date would qualify for a nice discount.

Let me know if I have your approval to book this room. We need to make a decision quickly before other parties reserve those dates. I'll be in touch soon about rescheduling the awards ceremony in May.

Brian