



Listen to five recordings and choose the correct answers.



- 1 Listen to a store manager. In what way is he critical of teenage shoppers?
- a He doesn't think they spend enough.
 - b He's worried that they might steal.
 - c He thinks that they're too noisy.
- 2 Listen to a radio caller. Why has Paul phoned the radio station?
- a To complain about the shopping centre.
 - b To express support for the shopping centre.
 - c To offer suggestions for the shopping centre.
- 3 Listen to two friends. Katie borrowed an item of clothing from Josie. Why is Katie apologizing?
- a She dropped food on it.
 - b She tore it.
 - c She lost it.
- 4 Listen to an announcement. What are shoppers unable to buy in-store today?
- a computer games b T-shirts c books
- 5 Listen to part of a radio discussion. Who does the woman criticize for being lazy?
- a teenagers b shoppers c advertisers



