



Match the phrases with the responses to them!

Thank you very much.

I'm sorry.

That's £1.50.

I'm sorry, I don't know.

That's OK.

I'm sorry. I don't understand!

My pleasure.

It's over there.

1. Oops. I'm sorry.
2. Excuse me, where is the zoo?
3. I can show you the way.
4. Be careful!
5. Thank you a lot!.
6. Kon'nichiwa.
7. Excuse me! Where's the bank near here?
8. A coffee, please.

Match the pictures with the phrases

Excuse me.

Thank you.

I don't understand.

I don't know.

That's OK.

I'm sorry.



Choose the correct response

1. Excuse me! Where's the theatre?

- ☐ My pleasure.
- ☐ That's OK.
- ☐ It's over there.

2. Sprechen Sie Deutsch?

- ☐ Thank you a lot.
- ☐ I'm sorry. I don't understand!
- ☐ That's very kind of you.

3. One sandwich and a coffee, please.

- ☐ That's £5.
- ☐ Excuse me!
- ☐ It's ok.

4. I'm sorry, I'm late.

- ☐ Be careful!
- ☐ That's OK.
- ☐ Thank you.

5. Thank you very much. That's very kind of you.

- ☐ Sorry, I don't know.
- ☐ I'm fine.
- ☐ My pleasure.

6. Excuse me! Where is the National Museum?

- ☐ I'm sorry, I don't know.
- ☐ Great!
- ☐ That's very kind.

Read the dialogue and choose the correct option

Sam

Chris

S

Where is the restaurant near here?

I'm sorry,

But I can ask my cousin!

C

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Thank you so much! That's

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