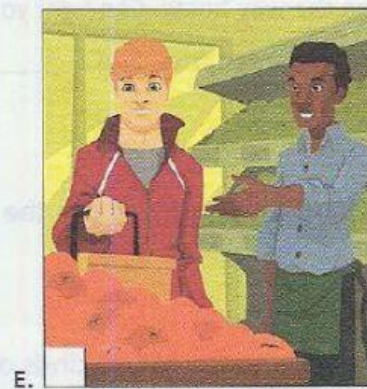
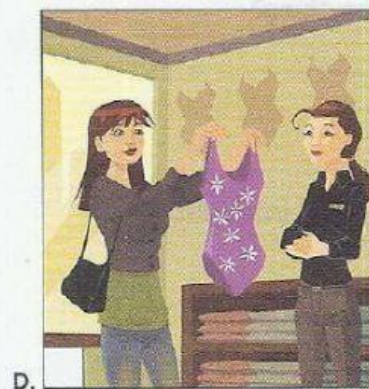
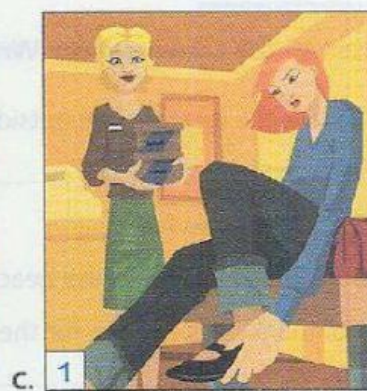
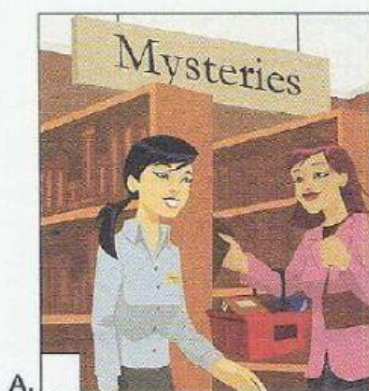


CD 3-12 **Listening 1**

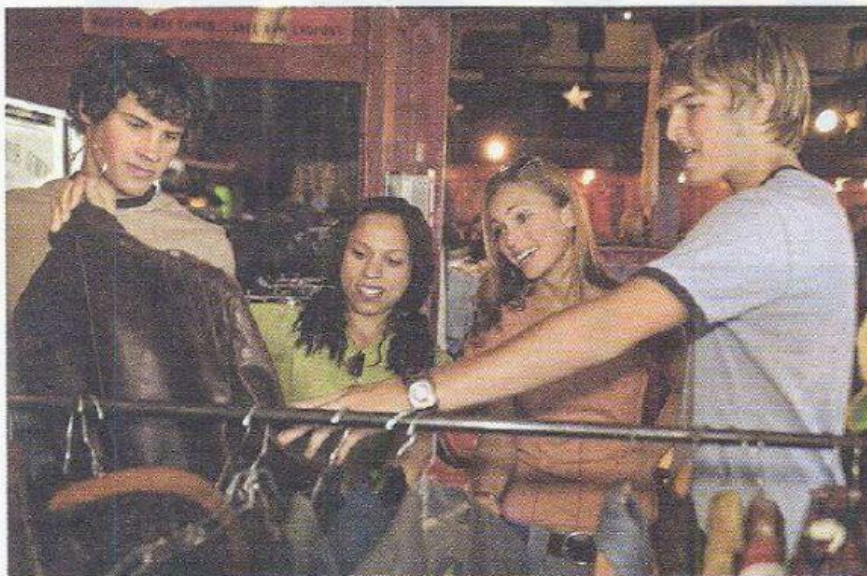
People are shopping. Listen and number the pictures.



Listening 2

CD 3-13 ► Task 1

Customers are talking to salespeople. Do the customers buy something?
Listen and check (✓) the correct answer.



1. ☒ yes
☐ no

3. ☐ yes
☐ no

5. ☐ yes
☐ no

7. ☐ yes
☐ no

2. ☐ yes
☐ no

4. ☐ yes
☐ no

6. ☐ yes
☐ no

8. ☐ yes
☐ no

CD 3-13 ► Task 2

Listen again. What do you think the clerk says next? Circle the correct answer.

1. (a.) Okay. It's \$37.50 with tax.
b. Let me know if you need help.

2. a. You're welcome.
b. Cash or credit?

3. a. You're welcome.
b. Can I show you something else?

4. a. Why not?
b. Okay. Let me know if I can help you.

5. a. Let me put it in a box for you.
b. Let me check.

6. a. Great! Let me know if I can help you.
b. Great! I'll ring it up for you.

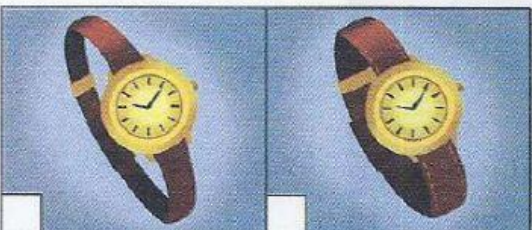
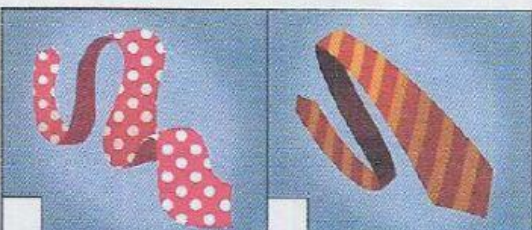
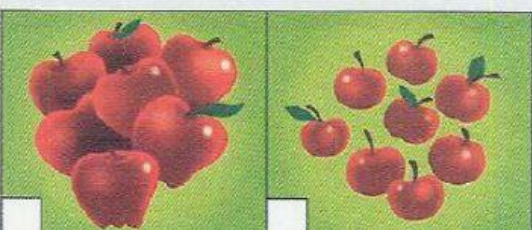
7. a. Let me know if you need help.
b. How many do you need?

8. a. Would you like to pay with cash?
b. We may get more next week.

Listening 3

CD 3-14 ► Task 1

People are asking about items in a store. Listen and check (✓) the item they talk about.

- | | |
|--|---|
| <p>1. </p> <p>a. ☐ b. ☒</p> | <p>2. </p> <p>a. ☐ b. ☐</p> |
| <p>3. </p> <p>a. ☐ b. ☐</p> | <p>4. </p> <p>a. ☐ b. ☐</p> |
| <p>5. </p> <p>a. ☐ b. ☐</p> | <p>6. </p> <p>a. ☐ b. ☐</p> |

CD 3-14 ► Task 2

Listen again. Circle the correct answer.

- | | |
|--|--|
| <p>1. a. You can machine-wash the shirt.
 (b.) It's best to dry-clean it.</p> | <p>4. a. The woman prefers the striped tie.
 b. The tie is a gift for someone.</p> |
| <p>2. a. They are regular mail envelopes.
 b. They are air mail envelopes.</p> | <p>5. a. The blouse is made of cotton.
 b. The blouse is made of cotton and linen.</p> |
| <p>3. a. The man wants the watch for himself.
 b. A man or woman can wear it.</p> | <p>6. a. The large apples aren't very sweet.
 b. They don't like sweet apples.</p> |

Dictation

CD 3-16 ► Task 1

Listen to the conversation. Write the missing words.

A: May I help you with something, or are you _____ ?

B: Can I see that watch, please?

A: The one with the _____ ?

B: No, the one with _____ band.

A: Certainly. Here you are.

B: Thanks. Yes, this is perfect. I'll take it.

A: It's a very nice choice. Will you be _____ with credit today?

B: No, I'd like to _____ with _____.