

**1** The speakers in the videos use the following words and phrases. Match 1–12 to definitions a–l.

- |                     |                                                         |
|---------------------|---------------------------------------------------------|
| 1 robust            | a variety of employment experience in different sectors |
| 2 metrics           | b taking out parts of the company hierarchy             |
| 3 hard data         | c make something less serious or severe                 |
| 4 soft data         | d someone's set of attitudes or beliefs                 |
| 5 cross-check       | e a set of statistics used for measuring something      |
| 6 perspectives      | f available but not used                                |
| 7 play out          | g strong and healthy                                    |
| 8 untapped          | h develop in a particular way                           |
| 9 portfolio careers | i information based on figures, numbers and graphs      |
| 10 layering         | j points of view                                        |
| 11 mindset          | k verify information by analysing different sources     |
| 12 mitigate         | l information based on people's opinions                |