

CD 3-23))) Listening 1

People are checking into a hotel. What do they have to do? Listen and circle the correct answer.

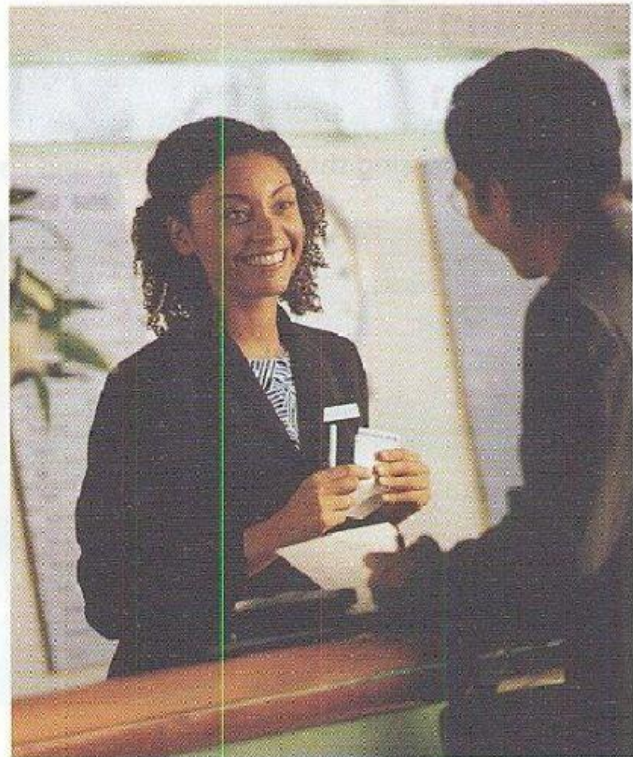
1. a. fill out a form
 b. show a driver's license
 c. show a passport
 d. pay a deposit
 e. give the receptionist his credit card
2. a. give the confirmation number
 b. show a driver's license
 c. show a passport
 d. pay cash for the room
 e. leave a deposit
3. a. spell her name
 b. show a driver's license
 c. show an airline ticket
 d. fill out a registration form
 e. sign a card
4. a. show a company ID
 b. show a passport
 c. give the receptionist her credit card
 d. fill out a card
 e. leave a deposit

))) Listening 2

CD 3-24 ► Task 1

What kind of room does each guest want? Listen and check (✓) the correct answer.

- | | |
|-----------------------------------------------|------------------------------------|
| 1. <input checked="" type="checkbox"/> single | <input type="checkbox"/> double |
| <input type="checkbox"/> standard | <input type="checkbox"/> deluxe |
| <input type="checkbox"/> garden view | <input type="checkbox"/> city view |
| 2. <input type="checkbox"/> single | <input type="checkbox"/> double |
| <input type="checkbox"/> standard | <input type="checkbox"/> deluxe |
| <input type="checkbox"/> garden view | <input type="checkbox"/> city view |
| 3. <input type="checkbox"/> single | <input type="checkbox"/> double |
| <input type="checkbox"/> standard | <input type="checkbox"/> deluxe |
| <input type="checkbox"/> garden view | <input type="checkbox"/> city view |
| 4. <input type="checkbox"/> single | <input type="checkbox"/> double |
| <input type="checkbox"/> standard | <input type="checkbox"/> deluxe |
| <input type="checkbox"/> garden view | <input type="checkbox"/> city view |



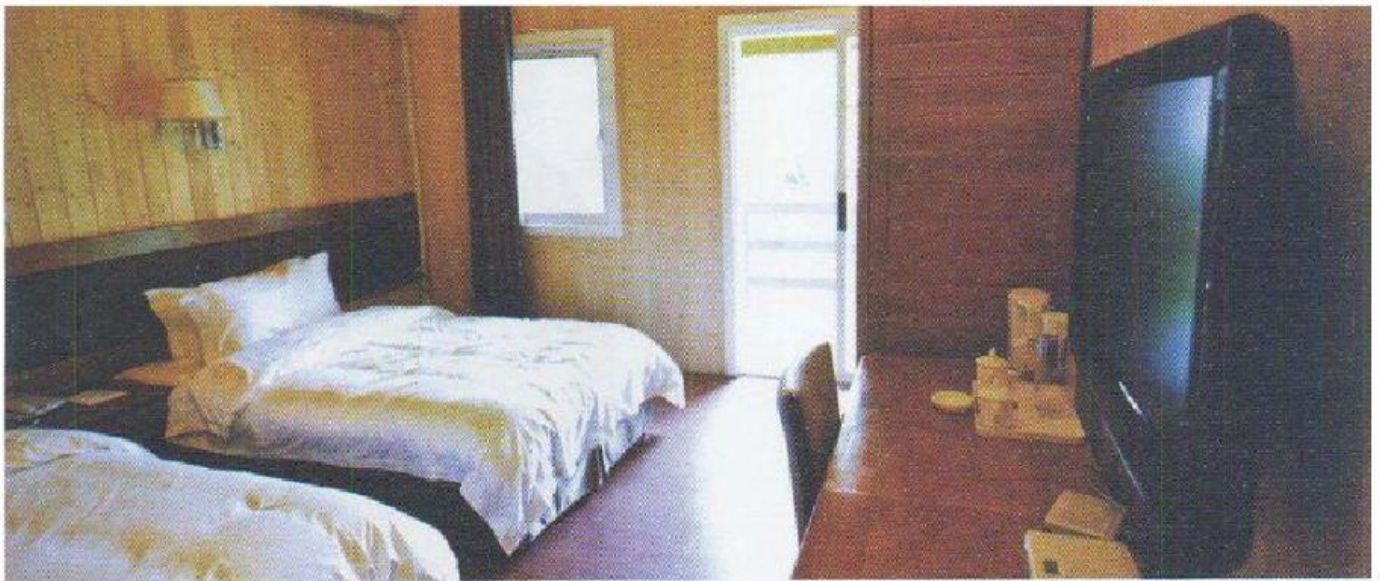
CD 3-24 ► **Task 2**

Listen again. What else does each guest request?
Circle the correct answer.

- a. where to find public transportation
b. a room away from the elevator
- a. a fruit basket
b. a wake-up call
- a. an iron
b. some clothes
- a. coffee and sandwiches
b. coffee and a salad

Listening **3**

CD 3-25 ► **Task 1**



People are discussing their rooms. Listen and check (✓) the correct information.

1.

	Good	Not good
the size	<input checked="" type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

3.

	Good	Not good
the size	<input type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

2.

	Good	Not good
the size	<input type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

4.

	Good	Not good
the size	<input type="checkbox"/>	<input type="checkbox"/>
the bathroom	<input type="checkbox"/>	<input type="checkbox"/>
the view	<input type="checkbox"/>	<input type="checkbox"/>
the facilities	<input type="checkbox"/>	<input type="checkbox"/>

CD 3-25 ► **Task 2**

Listen again. What did each guest complain about? Circle the correct answer.

- a. that there was nothing in the refrigerator
b. that the TV did not work
- a. the size of the bathroom
b. the mattress
- a. the view from the window
b. the heat in the room
- a. the shower
b. the stereo

Dictation

CD 3-27 ► **Task 1**

Listen to the conversation. Write the missing words.

A: Yes, sir, may I help you?

B: I'd like a room for two nights, please.

A: _____?

B: That's right. My name is Chris Smithson.

A: Did you _____?

B: No, Smithson. S-M-I-T-H-S-O-N. Do you need to see some identification?

A: _____ you have identification?

B: Yes. I do. Here you go.