



CD 1-38 **Listening 1**

People are talking about mishaps. Listen and number the pictures.



Listening 2

CD 1-39 ▶ Task 1

People are discussing mishaps.
Listen and circle the correct answer.

1. a. He spilled tomato sauce on the floor.
b. He spilled tomato sauce on the rug.
2. a. He broke a teapot.
b. He spilled tea on her clothes.
3. a. He has an ink stain on his shirt.
b. He has a food stain on his shirt.
4. a. She lost her jacket.
b. She spilled coffee on her jacket.
5. a. He lost his keys.
b. He lost his wallet.
6. a. There's something wrong with the car.
b. They're lost.



CD 1-39 ▶ Task 2

Listen again. Are these statements true or false?
Check (✓) the correct answer.

	True	False
1. The woman suggests pouring water on the stain.	☐	☒
2. The man thinks an apology is a good solution.	☐	☐
3. The man doesn't agree with the woman's solution.	☐	☐
4. The woman is going to buy a new jacket.	☐	☐
5. The man is going to call a locksmith.	☐	☐
6. The man is going to call the restaurant for directions.	☐	☐

Listening 3

CD 1-40 ► Task 1

Four people are describing mishaps.
Listen and check (✓) the correct information.



1. Katie

- | | | |
|------------------------|--|---|
| What is the mishap? | ☐ She missed the bus. | ☒ She dropped her cell phone. |
| When did it happen? | ☐ this morning | ☐ this afternoon |
| What was the solution? | ☐ get a new battery | ☐ dry it out |
| Did it work? | ☐ yes | ☐ no |

2. Joe

- | | | |
|------------------------|---|---|
| What is the mishap? | ☐ He lost his keys. | ☐ He lost his phone. |
| When did it happen? | ☐ last night | ☐ at lunchtime |
| What was the solution? | ☐ go back to the store | ☐ call the manager |
| Did it work? | ☐ yes | ☐ no |

3. Hannah

- | | | |
|------------------------|--|--|
| What is the mishap? | ☐ She spilled coffee. | ☐ She broke a picture. |
| When did it happen? | ☐ this morning | ☐ at the end of the day |
| What was the solution? | ☐ soda | ☐ a rug cleaner |
| Did it work? | ☐ yes | ☐ no |

4. Eric

- | | | |
|------------------------|--|--|
| What is the mishap? | ☐ He got ink on his shirt. | ☐ He got food on his shirt. |
| When did it happen? | ☐ last week | ☐ yesterday |
| What was the solution? | ☐ take it to the drycleaner | ☐ pour soda on it |
| Did it work? | ☐ yes | ☐ no |

CD 1-40 ► Task 2

Listen again. What phrase completes each statement? Write the correct letter.

- | | |
|-----------------------|---|
| 1. Katie <u>b</u> | a. charges a fee to unlock a door. |
| 2. Joe's manager ____ | b. was running to catch the bus. |
| 3. Hannah ____ | c. called his friend for a solution. |
| 4. Eric ____ | d. knocked some things off her boss's desk. |



Dictation

CD 1-42 ► **Task 1**

Listen to the conversation. Write the missing words.

A: I heard you had a terrible _____. What happened?

B: I slipped on the steps. I dropped my phone and my cup of coffee!

A: Wow! _____ your phone?

B: Yes, but I got a new one.

A: What happened to the coffee? _____ it?

B: Yes. Now I have a stain on my new pants.

A: Did you take them to the dry cleaners?

B: Yes. I hope _____ comes out!