

Unit 04

Part 2: Information Questions Part 4: Public announcements

PART 2: INFORMATION QUESTIONS

● Answering Patterns

1. When - questions

2. Where - questions

Refreshments	
Patron	
Performance	
Signing event	
Cashier	

HOMework

► Exercise 1. Listen and fill in the blanks, then, choose the correct answer.

WHERE (File 1)

1. Where do you _____?

- A. Yeah, it's _____
- B. That's fine, I'll _____
- C. It was a _____

2. Where can I _____?

- A. You look _____
- B. Try the _____
- C. You _____

3. Where are the _____?

- A. I plan on being there _____
- B. There are _____
- C. _____ over there

4. Where's the _____?

- A. It won't be _____

- B. Bring it to _____
- C. Yes, I've _____ the report
- 5. Where do you keep the _____?
- A. They're in the _____
- B. _____, I hope
- C. It's _____ and put away.

WHEN (File 2)

- 1. When will the _____ begin work?
- A. Yes, he has _____
- B. For the last _____
- C. On _____
- 2. When will the _____?
- A. I wish I can _____
- B. _____ and lightning
- C. The _____ is over now
- 3. When did Mark _____?
- A. To _____ some food
- B. A _____ ago
- C. He _____
- 4. When is this problem _____?
- A. I'm not _____
- B. At the _____
- C. Yes, this is a really _____
- 5. When do you _____ the business trip?
- A. At _____ today
- B. No, not usually
- C. To an _____ seminar

► Exercise 2. Listen and choose the correct answer. (File 3)

- | | | |
|-------------------------------|---|---|
| 1. Mark your correct answer. | A | B |
| 2. Mark your correct answer. | A | B |
| 3. Mark your correct answer. | A | B |
| 4. Mark your correct answer. | A | B |
| 5. Mark your correct answer. | A | B |
| 6. Mark your correct answer. | A | B |
| 7. Mark your correct answer. | A | B |
| 8. Mark your correct answer. | A | B |
| 9. Mark your correct answer. | A | B |
| 10. Mark your correct answer. | A | B |
| 11. Mark your correct answer. | A | B |
| 12. Mark your correct answer. | A | B |
| 13. Mark your correct answer. | A | B |
| 14. Mark your correct answer. | A | B |
| 15. Mark your correct answer. | A | B |
| 16. Mark your correct answer. | A | B |
| 17. Mark your correct answer. | A | B |
| 18. Mark your correct answer. | A | B |

 Exercise 3. Listen and choose the correct answer.

(File 4)

1. What is the purpose of the announcement?

- A. To acknowledge a coworker
- B. To introduce a guest
- C. To explain a department policy
- D. To discuss sales techniques

2. What has Janet Kalasky been working on recently?

- A. Finalizing a conference agenda
- B. Developing mobile phone software
- C. Updating training manuals
- D. Creating promotional displays

3. Where does the speaker encourage the listeners to go?

- A. To the security desk
- B. To the employee lounge
- C. To a training session
- D. To a trade show

(File 5)

5. What is the main purpose of the announcement?

- A. To provide information about a tour
- B. To introduce a new exhibit
- C. To offer a new audio service
- D. To announce the closing of the facility

6. What are the listeners asked to do?

- A. Use the audio equipment
- B. Pay for their purchases
- C. Leave the building
- D. Return some books

7. Where is the announcement being made?

- A. At a concert

- B. At a business conference
- C. At a theater
- D. At a bookstore

8. What is offered for free with a purchase?

- A. A music CD
- B. A poster
- C. A script
- D. A ticket

(File 6)

1. What does the speaker say about the cost of Rickson Center services?

- A. It is reduced for members.
- B. It will increase next month.
- C. The government pays for it.
- D. Payment is due before April.

2. What recently happened in Keene Township?

- A. A new office location opened.
- B. A government policy was changed.
- C. A small-business contract was signed.
- D. A networking event was held for business owners

3. Look at the graphic. Which workshop is currently full?

- A. Business Plans
- B. Budget Management
- C. Networking Tactics
- D. Strategic Marketing

Business Plans April 1 st	Budget Management April 8 th
Networking Tactics April 12 th	Strategic Marketing April 27 th

(File 7)

1. What is the advertisement about?

- A. A sailboat
- B. A restaurant
- C. A food market
- D. A beach house in Vietnam

2. What is mentioned about Saigon House?

- A. The prices are economical.
- B. It is well known for its service.
- C. The interior is unique.
- D. It is located on the beach.

3. What can be seen in one of the dining rooms?

- A. A sailboat
- B. A map of Vietnam
- C. A couch
- D. A TV set

4. Where will the company picnic be held if it doesn't rain?

- A. Nancy Hadley's house
- B. Greentree Park
- C. San Francisco
- D. Elm Restaurant

5. Who will be providing the food?

- A. Nancy Hadley
- B. The cafeteria staff
- C. A caterer
- D. Greentree Park Staff

6. Who will be attending the picnic?

- A. Elm Restaurant employees
- B. Greentree Park patrols
- C. Company employees
- D. Community basketball players

7. Why is the boat departing late?

- A. Bad weather
- B. Technical problems
- C. Not all passengers are boarded.
- D. The docks are under construction.

8. What time can the passengers board after the delay?

- A. 4:30
- B. 6:00
- C. 6:30
- D. 8:00

9. What does the announcement ask the passengers to do?

- A. Hold on to their tickets
- B. Return to the boarding area before 6
- C. Wait until 4:30 to ride the boat
- D. Have some snacks while waiting