Mastering Small Talk

Complete the gaps with one word each. Then, watch the video again (to 03:20) and check.

1) So you have two options: the obvious one of staring _____ at your phone, or the terrifying one of talking to strangers. [00:09]

2) They asked each person to _____ how much they liked their partner and how much they thought their partner liked them. People consistently _____ how much people liked them and enjoyed their company. [00:57]

3) Questions like 'What do you do?' can be pretty _____. [01:33]

4) Asking follow-up questions is important. This shows you're _____ listening. [01:52]

5) Studies have shown that people who texted during a conversation were seen as less polite and _____. [02:15]

6) For example, experts _____ that three out of four jobs are found through professional networking rather than a job ad. [02:36]

7) Research has found that people report feeling happier when they chat with someone like a bartender or barista and treated them more like an _____ than a stranger. [02:48]

8) _____ interactions can be really positive experiences. [03:10]

acquaintance mindlessly casual rate actively dull underestimated attentive estimate

LIVEWORKSHEETS