

Role-play

I can use diplomatic language in a discussion.



1 Match the sentence halves to make phrases for being diplomatic.

- | | |
|--------------------------|------------------------|
| 1 Can I have a word | a feel that ... |
| 2 Well, it's | b it up, but ... |
| 3 What did you have | c something earlier. |
| 4 I thought | d we resolve this? |
| 5 You must | e with you about ... ? |
| 6 So, how can | f perhaps we could ... |
| 7 I didn't want to bring | g just that ... |
| 8 You should have said | h in mind? |
| 9 And could we possibly | i agree on ... ? |

2 1.11 Listen to a student doing the task below. Tick the phrases in exercise 1 that you hear.

You are going on holiday with a friend for the first time. You are having problems with your friend. You feel you are taking all the responsibility. Talk with your friend about preparing for the trip and agree on a fair division of the tasks.

3 Put the following topics in the order they were discussed. What other topic was discussed?

- a ☐ arranging insurance
 b ☐ changing money and traveller's cheques
 c ☐ organising transport to the airport
 d ☐ booking and paying for the holiday

4 1.11 Read the Speaking Strategy. Listen again. Note examples of the strategies you hear.

Speaking Strategy

In a guided conversation, listen carefully to what the other person is saying and show interest.

Use structures like *Oh, dear ... Oh, I'm sorry ... I didn't realise ...* to empathise with the other person.

Use question tags, e.g. *... don't you? ... isn't it? ... are you?* to gain agreement from the other person.

5 Match the question tags with the statements.

- 1 You've got the money, ___?
 2 I paid for the ticket, ___?
 3 Holidays aren't easy to organise, ___?
 4 We hadn't booked the tickets, ___?
 5 She can't be telling the truth, ___?
 a had we?
 b didn't I?
 c can she?
 d haven't you?
 e are they?

6 Complete the second sentence so that it has a similar meaning to the first. Use *supposed to*.

- 1 It's important that we keep our travel documents safe at all times.

 2 It's expected that we leave a tip after the meal.

 3 We need to pay for the holiday by the 25th.

7 Read the task below. Prepare your points about the issues below. Think of diplomatic phrases to use.

You are on holiday with a friend and are having problems with him/her. You feel you are taking all the responsibility for organising sightseeing trips, looking after the money and the luggage, and keeping the hotel room tidy. Talk with your friend about agree on how you can share these tasks.

- 1 organising sightseeing trips

 2 looking after the money and luggage

 3 keeping the hotel room tidy

8 Think of one more topic to add and prepare a diplomatic phrase to use.

9 Now do the task using your notes from exercises 7 and 8.