

Attendant: Oh, I'm afraid your bag has exceeded the maximum baggage allowance, so you'll have to pay the excess (4) _____ .

Mr Fleet: Oh, right.

Attendant: If you just go over to that counter over there, you can pay the amount. Then, just come back here with the receipt and I'll put your (5) _____ straight through.

Mr Fleet: OK. Thanks.

[Ten minutes later, he comes back and hands her the receipt.] Here you are.

Attendant: Thank you. Here's your boarding (6) _____. Your flight leaves at 13:34. Boarding will commence at 12:45. The boarding gate hasn't been announced yet, but it should appear on the flight information (7) _____ in about half an hour. The security check-in area is just over there. Have a nice flight!

Mr Fleet: Thanks.