

Read the replies to two customers' enquiries. Which FAQ does each enquiry refer to?

Dear Ms Mayer,



¹ _____ **there are two ways** you can return your order. You can go to one of our stores and they can exchange the goods or refund your money.

² _____ a list of our stores. We can also collect the goods from your home address free of charge. Please click on this link to complete the return form.

³ _____ if you have any questions.

Regards,

Dear Mr Weber,



⁴ _____ **There aren't any delivery charges** in the EU for orders over €50. **There is a charge** for orders €50 and under. Standard delivery costs €4.50 and express delivery costs €6.50.

Please contact us if you have any questions.

Regards,