

Read a company's Frequently Asked Questions (FAQs) about orders. Match the questions (a–d) with the correct section (1–4) on the webpage.

a Can I return my order?

c Can I exchange or cancel my order?

b Is there a delivery charge?

d Are there any discounts for large orders?

Orders and returns FAQs

1 _____

Delivery is free of charge in the EU for orders of €50 and over. **There is a charge** for orders under €50. [Click here](#) for delivery charges.

2 _____

Yes, **there are some discounts**. Please contact [Customer Services](#) for information.

3 _____

Yes, **there is some time** to change or cancel your order before delivery. Please contact [Customer Services](#) as soon as possible.

4 _____

Yes, you have thirty days to return your online purchases free of charge. **There are two easy ways** you can return your order. [Click here](#) for details.