Booking a hotel room



Receptionist:	—	Good afternoon, Wallace Hotel. May I help you?
Mrs Winters:	—	Yes. I´d like to book a room, please.
Receptionist:	—	Certainly. When were you thinking of coming, madam?
Mrs Winters:	—	On the 20th November.
Receptionist:	—	How long will you be staying?
Mrs Winters:	—	For four nights.
Receptionist:	—	What kind of room would you like, madam?
Mrs Winters:	—	A double with bath, please. Would it be possible to have a room with a view?
Receptionist:	—	I would think so, madam. I´ll just check what we have available. . . Yes, we have a room on the top floor with a lovely view.
Mrs Winters:	—	Lovely. How much is the room per night?
Receptionist:	—	Would you like breakfast?
Mrs Winters:	—	Yes, please.
Receptionist:	—	It´s 120 euros per night including VAT & breakfast.
Mrs Winters:	—	That´s fine.
Receptionist:	—	Can you give me your name please, madam and your credit card number?
Mrs Winters:	—	Mr and Mrs Winters, that´s W-I-N-T-E-R-S and my card number is 4422 8899 2233.
Receptionist:	—	Thank you, can I just go over the reservation again? That's Mr and Mrs Winters. A double with bath for the 20th, 21st, 22nd and 23rd of November. Is that correct?
Mrs Winters:	—	Yes fine. Thank you.
Receptionist:	—	Here's your confirmation number. It´s: 8856312. Have you got an email address and I'll send you the details?
Mrs Winters:	—	Yes, it's g.winter@hotmail.co.uk
Receptionist:	_	Thank you, I'll send it straightaway. Thank you for choosing our hotel, goodbye Madam.
Mrs Winters:	_	Goodbye.





True or false :

1. *She will be staying for four nights.*
2. *She wants a room with a shower.*
3. *The room is on the second floor.*
4. *She doesn't want breakfast.*
5. *The room is 110 euros per night.*
6. *Breakfast is extra.*
7. *The receptionist asked for the credit card number.*
8. *Mrs. Winters hasn't got an email address.*

LIVEWORKSHEETS