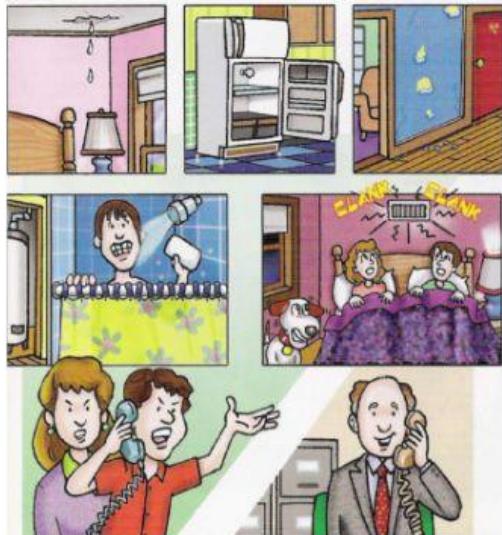


APARTMENT PROBLEMS

Mr. And Mrs. Banks have been having a lot of 1. _____ in their apartment recently. For several weeks their bedroom ceiling has 2. _____ leaking, their refrigerator hasn't been 3. _____, and the paint in their hallway 4. _____ been peeling. In addition, they 5. _____ been taking cold showers 6. _____ last week because their water heater 7. _____ been working, and they haven't been sleeping at night because the heating system has been making strange noises.

Mr. and Mrs. Banks are furious. They have been calling the 8. _____ of their apartment 9. _____ every day and complaining about their problems. He has been promising to help them, but they have been waiting for more than a week, and he still hasn't 10. _____ anything at all.

READING



APARTMENT PROBLEMS

Mr. and Mrs. Banks have been having a lot of problems in their apartment recently. For several weeks their bedroom ceiling has been leaking, their refrigerator hasn't been working, and the paint in their hallway has been peeling. In addition, they have been taking cold showers since last week because their water heater hasn't been working, and they haven't been sleeping at night because the heating system has been making strange noises.

Mr. and Mrs. Banks are furious. They have been calling the manager of their apartment building every day and complaining about their problems. He has been promising to help them, but they have been waiting for more than a week, and he still hasn't fixed anything at all.