

Across

- 1 easy to use
- 3 open a computer file
- 6 move up or down on a screen
- 7 work a machine
- 9 the keys on a computer, typewriter or piano
- 11 an action or purpose something is designed for

Down

- 2 show on a screen
- 4 have specific tools
- 5 save or keep safe
- 8 the part of a computer that stores information
- 10 information

Woman: I can't decide between the Smart Phone and the Optima. Which one do you think is better?

Assistant: Well, I prefer the Smart Phone because it's so compact. I find the Optima a bit bulky. Although I have to say that the size of the Smart Phone does make it tricky to operate, whereas the Optima is very user-friendly.

Woman: Why do you think that is?

Assistant: Well, the Smart Phone has a standard telephone keypad and I find them really awkward to use when I'm sending messages. The Optima opens up to reveal a full keyboard inside. You can also scroll up and down by touching the screen. I like the way the

Smart Phone automatically displays a calendar when you open it up though, that's a really useful function.

Woman: Can they both connect to the Internet?

Assistant: Yes, they're both equipped with the latest technology. But I find the Optima downloads information a lot faster and it also has a bigger memory, so it can store more data.

VOCABULARY REVIEW

Complete the crossword below. You may use the dialogue at the end of the page to help you find the suitable words.

