

I. Find the suitable word to complete the sentence.

Verbal	Landline	multimedia	Nonverbal	code	conference
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- All the information we received during the war was written in
- I'll be at home, so you can call me on the
- There will be a public education campaign about the dangers of smoking next year.
- communication consists of spoken language and written language.
- communication contains laughing, crying, body language, and gestures.
- The hotel is used for exhibitions,and social events.

Cyber-bullying	interact	Communication channels	netiquette	Language barrier
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- Sending an angry e-mail in capital letters breaks the rules of
- I've stopped going on social networks now because I was suffering from
- Desks are arranged in a U-shape, so the teacher can easily with the students.
- is a difficulty for people communicating because they speak different languages.
- There are manysuch as social networks so that we can use to reach our customers.

III. Provide the correct form of words

-expressions can show your feeling. (Face)
- He is not as.....as his father. (communicate)
- There are many.....(culture) differences, so.....(communicate) breakdown happen.
- Nowadays, we can send and receive e-mails.....(instant)
- Telepathy is one special way of.....(communicate)
- Texting is much.....(fast) than emailing.

IV. Read and match

1. I don't know how we can keep in touch with her. She is too far away	A. Let's learn some basic Portuguese now!
2. I don't understand the instructions (chỉ dẫn) on their website. They're too complicated (phức tạp)	B. Well, he could use non-verbal messages then!
3. I think he was too shy (ngại ngùng) to tell her his feelings.	C. We can send her emails or use video chatting
4. People don't speak much English in Portugal. Will we have any trouble during our stay?	D. Yes, just remember not to buy red roses.
5. Should we buy some flowers to congratulate him on his new job?	E. You had better do and ask them to clarify (làm rõ) in person (trực tiếp).
6. I need to <u>book an appointment</u> (đặt lịch) with the doctor, but I don't have his telephone number.	F. Why don't you try looking for it on the hospital website? It may be there

V. Put verbs into future tenses (HTD, TLD, TLG, TLTD)

- What (you/do) at 6.30 p.m. next Sunday?
- If it doesn't rain, what (you/do) this evening?
- I (cycle) along the beach with my friends this time next weekend.

4. I feel tired. I (stop) working now.
5. What time (the concert/begin)?
6. At this time next month, we (sit) in the same class.
7. When Mum (arrive)home, we will do the cooking.
8. A- We have run out of sugar.
- B. I (buy) some.
9. A- We have run out of sugar.
- B. I knew already. I (buy) some this afternoon.
10. (you/use) your laptop from 9 o'clock to 11 o'clock this evening?
May I borrow it to do my homework?
12. When Harmony arrives home at 10, Alex (sleep)
13. If it is sunny tomorrow, we (go) camping.
14. I've bought online tickets. We (see) "Bo Gia".

VI. Turn into Passive Voice

1. People should avoid communication breakdown
.....(by people)
2. They have never used video conferencing.
.....(by them)
3. She is talking about cultural differences.
.....(by her)
4. Clara has just sent the snail mail.
.....
5. They are going to stop cyber-bullying.
.....(by them)
6. People will soon reduce language barrier.
.....(by people)
7. We mustn't break the rules of netiquette.
.....(by us)

VII. Read the passage and write T (True) or F (False)

Alexander Graham Bell is widely known as the inventor of the first telephone. He was born on March 3rd, 1847 in Edinburgh, Scotland. When he was 23, Bell emigrated to Canada with his parents and the next year moved to the United States to teach deaf-mute children. He took great interest in transmitting the human voice. With his colleague Thomas Watson, Bell worked very hard on the experimentation to invent devices such as the *harmonic telegraph* (used to send multiple messages over a single wire) and *phonautograph* (used to draw the shape of the sound waves). The first telephone communication was said to have happened between Bell and Watson in 1876 while Bell was at one end of the line, and Watson worked on the telephone in another room. The first transmitted words were, 'Mr Watson, come here. I want to see you.'

New words: *Inventor (n): nhà phát minh, emigrate (v): di cư; experimentation: thử nghiệm*

1. Alexander Graham Bell is Scottish
2. He spent all his life in Canada.

3. He worked with the deaf when he moved to the USA.
4. He wanted to create a device that can transmit human voices.
5. He was able to succeed right from the first experiment.
6. He worked on his inventions all by himself.