Cambridge IELTS 15 Listening Test 02

PART 1

Questions 1 – 10

Complete the form below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Customer Satisfaction Survey

Customer details

Name:	Sophie Bird
Occupation:	**1**.....
Reason for travel today:	**2**.....

Journey information

Name of station returning to:	**3**.....
Type of ticket purchased:	Standard **4**..... ticket
Cost of ticket:	**5** £.....
When ticket was purchased:	Yesterday
Where ticket was bought:	**6**.....

Satisfaction with journey

Most satisfied with:	the Wifi
Least satisfied with:	the **7**..... this morning.

Satisfaction with station facilities

Most satisfied with:	how much **8**..... was provided
Least satisfied with:	lack of seats, particularly on the **9**.....
Neither satisfied nor dissatisfied with:	the **10**..... available

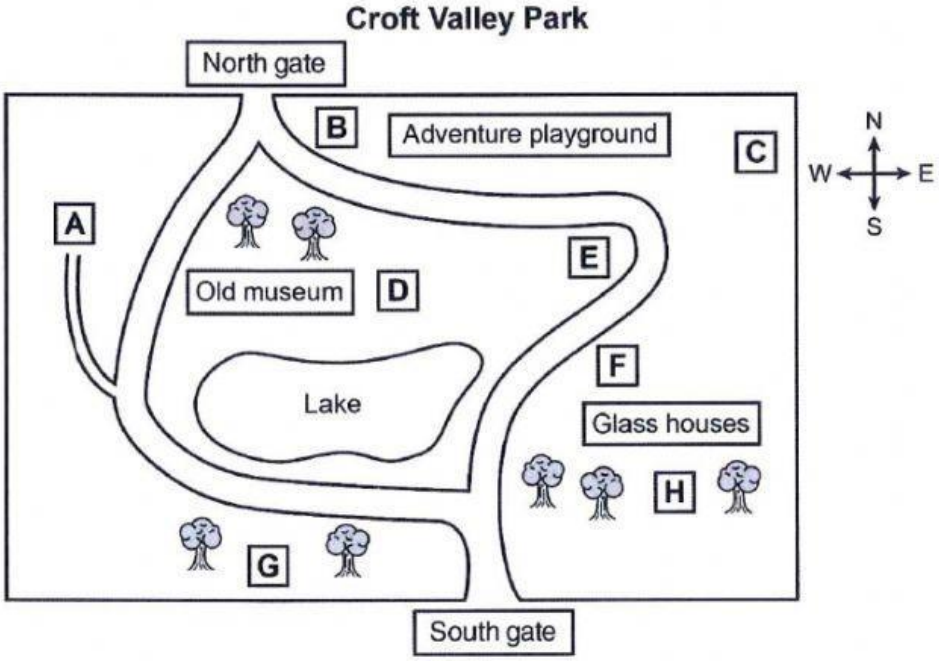
LIVEWORKSHEETS

PART 2

Questions 11 – 16

Label the map below.

*Write the correct letter, **A-H**, next to Questions **11-16***



11 café .....

12 toilets .....

13 formal gardens .....

14 outdoor gym .....

15 skateboard ramp .....

16 wild flowers .....

LIVEWORKSHEETS

Questions 17 and 18

Choose **TWO** letters, **A-E**.

What does the speakers say about the adventure playground?

A Children must be supervised.

B It costs more in winter.

C Some activities are only for younger children.

D No payment is required.

E It was recently expanded.

Questions 19 and 20

What does the speaker say about the glass houses?

A They are closed at weekends.

B Volunteers are needed to work there.

C They were badly damaged by fire.

D More money is needed to repair some of the glass.

E Visitors can see palm trees from tropical regions.

LIVEWORKSHEETS