

LISTENING COMPREHENSION

A ▶ 2:13 LISTEN FOR MAIN IDEAS Decide if the guests are satisfied or not. Then explain your answers.

Room
586

- ☐ Satisfied
☐ Not satisfied

Room
587

- ☐ Satisfied
☐ Not satisfied

B ▶ 2:14 LISTEN FOR DETAILS Listen again and complete each statement.

Room
586

The guest wants someone to take
away , bring up
..... and ,
and pick up

Room
587

The guest wants someone to
..... the ,
bring up , and
..... the

Activ