

How to go about it

Skim the questions to get an idea of the content of what you will hear.

Mark any specific information in tables, for example, numbers, nouns, headings etc.

Try to decide the type of word that is required, for example, noun, verb, etc. Also try to decide whether nouns are singular or plural.

Check the number of words required.

Do not write any words from the questions on the answer sheet. For example, if the question is, 'in the morning', the correct answer is *morning*, the answer *in the morning* would be wrong.

1.3 SECTION 3 Questions 21–30

Question 21

Choose the correct letter, **A**, **B** or **C**.

21 The initial purpose of the case study was to look only at the club's

- A** health and safety policy.
- B** sporting achievements.
- C** management structure.

Questions 22–25

Complete the notes below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Stars Club Case Study

Club background

- 600 members overall
- 23 staff including **22** workers

So far interviewed around **23**

Face-to-face interviews preferable to a questionnaire

Would be able to ask for **24** where necessary

Good administration/very focused managers

Management group has team **25**

Being there is an exhilarating experience

Questions 26–30

Complete the table below.

Write **NO MORE THAN TWO WORDS** for each answer.

Reasons for Club's Success

Reasons	Comments by researchers	Purpose
funding from government, private 26 and	crucial	to pay for facilities, 27 and time off work
quality of 28	professional	encouraging people to reach their 29
motivation and 30 of athletes	thrilling	to become the best in their field