

## FLUENCY ( Do the exercises below.

### A. Fill in the blanks and complete the dialogues.

1. A: Could I have a cup of tea, please?

B: Yes, of course.

2. A: I'd \_\_\_\_\_ a glass of milk, \_\_\_\_\_.

B: Here \_\_\_\_\_ are.

3. A: \_\_\_\_\_ I \_\_\_\_\_ a cup of coffee, please?

B: Certainly.

4. A: \_\_\_\_\_ like a ham sandwich, please.

B: \_\_\_\_\_ you \_\_\_\_\_.

### B. Match the beginnings of sentences to the endings.

- |                              |   |  |
|------------------------------|---|--|
| 1. Would you come            | • | • a. some new cutlery, please?           |
| 2. Can I have                | • | • b. to the non-smoking section, please? |
| 3. Could I move              | • | • c. to my table, please?                |
| 4. Could you bring           | • | • d. me a discount?                      |
| 5. Would you mind turning on | • | • e. me another cup?                     |
| 6. Can you give              | • | • f. the air conditioning                |

## READING ( Number the conversation sections in the correct order.

1.

	That's £35, please.
	Yes, I'd like a ticket to Manchester, please.
1	Hello, madam. Can I help you?
	Thank you.
	Here you are.

2.

	Thank you. That's £4.20 change.
	That's £15.80, please.
	Thanks.
	Here's £20.
	I'd like two cappuccinos and a latte, please.