You will have 2 minutes to check the questions before listening to the video. After watching the video, you will have 2 more minutes to answer the questions before listening to it for a second time. Finally, you will have 2 minutes to check your answers.

Questions 1- 5 and 9 Answer the questions **T** if True or **F** if False. For the other questions choose the best answer.

1.- Almost ⅔ of the employees around the world aren't happy at work.

2.- When employees are happy at work, the companies have 3 times the revenue growth.

3.- Having happy employees is just about the perks.

4.- If 15 people need to approve a lap for an employee, it's because they trust the employee.

5.- "Do whatever you think is right", it is a phrase that can make employees feel trustable.

6.- Employees want to be treated differently according to their age and job category.

7.- The Salesforce company invested 6 million dollars to balance salaries between employees (women & men) with the same level of proficiency in the same position.

8.- Listening is (according to the video)

a.- Repeat what the employee and anyone speaking say

b.- Look compassionate, eye contact and intense stare.

c.- Be humble and look for the best idea possible.

9.- People when speaking are unconcerned about the importance of their words.

10.- According to the video, what is the reason to change?

a.- Because it is trending.

b.- Because it is important to be a better person.

c.- Because there's something you believe in.

LIVEWORKSHEETS