

You will have 2 minutes to check the questions before listening to the video. After watching the video, you will have 2 more minutes to answer the questions before listening to it for a second time. Finally, you will have 2 minutes to check your answers.

Questions 1- 5 and 9 Answer the questions **T** if True or **F** if False. For the other questions choose the best answer.

- 1.- Almost $\frac{2}{3}$ of the employees around the world aren't happy at work.
- 2.- When employees are happy at work, the companies have 3 times the revenue growth.
- 3.- Having happy employees is just about the perks.
- 4.- If 15 people need to approve a lap for an employee, it's because they trust the employee.
- 5.- "Do whatever you think is right", it is a phrase that can make employees feel trustable.
- 6.- Employees want to be treated differently according to their age and job category.
- 7.- The Salesforce company invested 6 million dollars to balance salaries between employees (women & men) with the same level of proficiency in the same position.
- 8.- Listening is (according to the video)
 - a.- Repeat what the employee and anyone speaking say
 - b.- Look compassionate, eye contact and intense stare.
 - c.- Be humble and look for the best idea possible.
- 9.- People when speaking are unconcerned about the importance of their words.
- 10.- According to the video, what is the reason to change?
 - a.- Because it is trending.
 - b.- Because it is important to be a better person.
 - c.- Because there's something you believe in.