

UNIT 4 – LISTENING - TEACHER’S HANDOUT - ĐIỆN TỬ 4

Exercise 1: Match six dialogues to six of the damaged articles. For example.

A



B



C



D



E



F



1.	2.	3.	4.	5.	6.
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Exercise 2: Listen to the first part of the conversation and complete the form below. Write ONE WORD AND/OR A NUMBER for each answer.

Total Insurance Incident Report

Name	Michael Alexander
Address	24 Manly Street, 1Sydney
Shipping agent	2 Class Movers
Place of origin (Country)	3
Month of arrival	4
Reference number	5

Exercise 3: listen to the second part of the conversation and complete the table below. Write ONE WORD OR A NUMBER for each answer.

Item	Damage	Cost to repair/ replace
Television	There is a huge (1)on the screen	not known
The (2) in the bathroom	There is a huge (3)in it.	\$140
Dining room (4)	One leg has completely split down the middle	\$200
Set of china plates and dishes	Six plates were (5)	about \$(6)..... in total