

Listening

4



Look at the form. What is it for?
Now listen and fill in the gaps (1-6).

Neighbours from Hell

24-hour
Help
line

Name of caller: Mary 1)

Complaint(s): • loud music & lots of noisy
2)

• throwing 3) in her garden

When problem(s) first started: 4)
months ago

Advice given: • keep a 5) to record the
facts

• Contact 6) if necessary