# Checking understanding

Write the words to fill the gaps. 8 items remaining

Receptionist: (Phone ringing) Good morning.

Caller: Good morning. Is Noelia there, please?

Receptionist: I'm _____ . I can't _____ you very well.

Caller: Noelia. I have a package for her. I'm in a van in the street.

Receptionist: I'm sorry. Could you _____ that _____ , please?

Caller: I'm in a van. I've got a package for Noelia.

Receptionist: Ah! OK. You can park here. The code is 367HGV57.

Caller: OK. Do you _____ the company car park?

Receptionist: Yes.

Caller: OK. Sorry, can you _____ the code more _____ , please?

Receptionist: Yes, sorry! 3 ... 6 ... 7 ... H ... G ... V ... 5 ... 7.

Caller: OK. 367 ... HGV ... 57?

Receptionist: Yes, that's _____.




LIVEWORKSHEETS