

Lesson 6 B- Can I speak to...?

1. Drag and drop the sentences in the box to put the dialogues in the correct order.

All right. Thank you. ✓ Good morning, BM company. It's Carol Mavis.

Hello. Could I speak to Jonathan Thompson? Who is this, please?

Hold on, please... Oh, I'm sorry. Mr. Thompson is in a meeting.

Carol: Good morning, BM company.

Alex: _____

Carol: _____

Alex: _____

Carol: _____

Alex: _____

2. Complete the conversation with the expression from the box.

Can I speak to...? Who is... One moment, please Thank you

A: Good afternoon, JD Accountants.

B: Hello. _____ Mr. Evans?

A: _____ this, please?

B: It's Anthony Tillman.

A: _____ ... I'm sorry. Mr. Evans is on another line.

B: All right. _____.



3. Listen the conversation. Then select the correct expression



Conversation 1:

Can I speak to ...?

Is... there?

Could I speak to...?



Conversation 2:

Just a minute, please

One moment, please

Hold on, please



Conversation 3:

Is ... there?

I'd like to speak to...

Can I speak to...?



Conversation 4:

Is... at work today?

Can speak to...?

Could I speak to...?

4. Select the correct answer to complete the sentences.

1. Hello. Can I speak ____ Holly, please?
 - a. to
 - b. with
 - c. on
2. He isn't in his office _____.
 - a. in this moment
 - b. in the moment
 - c. at the moment
3. Who ____, please?
 - a. calls
 - b. asks
 - c. is calling
4. ____ a minute, please.
 - a. one
 - b. hold on
 - c. just
5. Yesterday I got a call ____ Mexico.
 - a. from
 - b. out of
 - c. of

5. Listen the conversation and choose the correct answer.

Conversation 

1. The caller wants:
 - a) to speak to Ms. White
 - b) to leave a message
 - c) to speak to Ms. Stone

2. The caller can't speak to Ms. Stone because:
 - a) She isn't in her office
 - b) She's speaking on another line
 - c) Barbara White is in her office.

3. The caller decides:
 - a) to leave a message
 - b) to speak to another person
 - c) to call back later