VivantialEnglish

WORKING IN THE UK

Intermediate 4 **Page 17-19**

B **Listen to the audio and put the conversation in the correct order and write P if Pierre is saying the sentence or B if his boss is saying the sentence.**

Pierre is at work and it's his first day. His boss is giving him some instructions about his new job.

	Number	Person
- Sure. I'd like to help you with everything you need.		
- I'm sure you'll do a good job.		
- Do I have to check them?		
- Thank you.		
- Of course. It's important that they have a good attitude towards customers, and if there is a problem you will be there to solve it.		
- Yes, if we want to be the best enterprise, our customers have to be well-treated.		
- Well, Pierre Sanchez welcome to " Tesco Supermarket" Are you excited?		
- Also you'll check if all the employees are on time, well dressed and inform to my department how they are working.		
- Yes, I'm so excited Mrs. Kidd. Thank you.		
- Oh, you start work at 3.00 pm and finish at 8.00 but before leaving make sure that the doors are closed. Those people over there are your co-workers and you can ask them about any doubts you have about the job. Everybody here is friendly and they will be willing to help you.		

	Number	Person
- Yes, ma´am. I'll do my best.		
- OK, so time to work. See you later.		
- I was telling him that he can rely on you because you have been working here for a long time.		
- Thank you very much.		
- It's a pleasure to meet you.		
- Pleased to meet you. I'm James Reece.		
- OK. I'm taking notes... Mmmm, I've got a question. What time do I start work?		
- Well, each section has its own supervisor who will be in charge of the staff.		
- Great. Let's have a look around the supermarket.		
- Yes. How many supervisors are there?		
- Oh, the supervisor of the department store is coming. Let me introduce you to him. James, come here, please. I want to introduce you to the new supervisor of the employees staff. This is Pierre Sanchez.		

LIVEWORKSHEETS

C **Listen to the conversation and fill in the blanks.**

Pierre is at work talking to his colleague about his job experiences.

Pierre: Yeah, I can't believe that I've been working here for four months.

Colleague: Yeah, _____. I've been working for... Actually I don't remember how long I've been working here....

Pierre: Sometimes the _____ busy and I get home very tired but that is part of _____

Colleague: Yes, that's right, _____ how do you feel working here?

Pierre: Well, I'm very comfortable with _____ and I'm getting new experiences everyday and that is very important for me because I want to have my own _____ in the future.

Colleague: That sounds interesting, I _____ of setting my own business but anyway I feel grateful here because I´ve learnt many things during _____.

Pierre: What are your plans for the future? Would you like to do anything new ?

Colleague: I'm not sure, but I'd like to be the principal manager of a supermarket, it's one of my dreams.

Pierre: To get it you need to work hard.

Colleague: Yes, I know. Oh! _____

Pierre: OK, let's go to work.

D **Match these words with the pictures.**

A shopping trolley | Checkout | Dairy products | Delicatessen section | A wide aisle

A. _____ **B.** _____ **C.** _____ **D.** _____ **E.** _____











Now with your own words define the vocabulary above.

1. Dairy products _____
2. A shopping trolley _____
3. Delicatessen section _____
4. Checkout _____
5. A wide aisle _____

LIVEWORKSHEETS



E **Listen to the following conversation and choose the best answer.**

Pierre is working and he's helping a customer in a supermarket.

1. How does the woman feel in that moment?

A) surprised
B) upset
C) worried

2. Why does she need help?

A) Because she forgot her money.
B) Because she's not from London.
C) Because she's alone there.

3. Where are the shopping trolleys?

A) They're to the right of the front entrance
B) They're to the left of the front entrance
C) They're behind the chekout

4. What can you find in the dairy product section?

A) Meat, rice and milk
B) Milk, cheese, yoghourt
C) Hamburger, bread, sweets

5. Where can she find the best French cheese?

A) Dairy products section
B) At the checkout
C) Delicatessen section

6. What is displayed near the entrance?

A) Sweets
B) Fruit and vegetables
C) Drinks

LIVEWORKSHEETS