Your Identity

Name :

Class :

No :

English for Tourism (At the Hotel)

Part A

Listen and read to this conversation carefully and answer the question correctly. To listen the conversation, please click the🔊 picture!

1. A: I don't feel like going out for dinner tonight.

   B: Let's just order **room service** then.

   A: Ok. Where's the menu?

   What is the meaning of underlined word?



2. A: I never take anything from the **mini-bar**

   B: why?

   A: It's always so expensive!

   What is the meaning of underlined word?



3. A: ooh I forget to bring my soap.

   B: if you forget your **toiletries**, most hotels will provide you with the basics for free.

   What is the meaning of underlined word?



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4. A: is there any **sauna** in this hotel?

   B: yes, sir

   What is the meaning of underlined word?



5. A: If you don't want **housekeeping** to clean your room, leave a "do not disturb" sign on the door.

   B: Okay

   What is the meaning of underlined word?



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Part B

Look at the picture and fill in the blanks with the correct words.



H_ _ _e_ _ _ _ i _ g

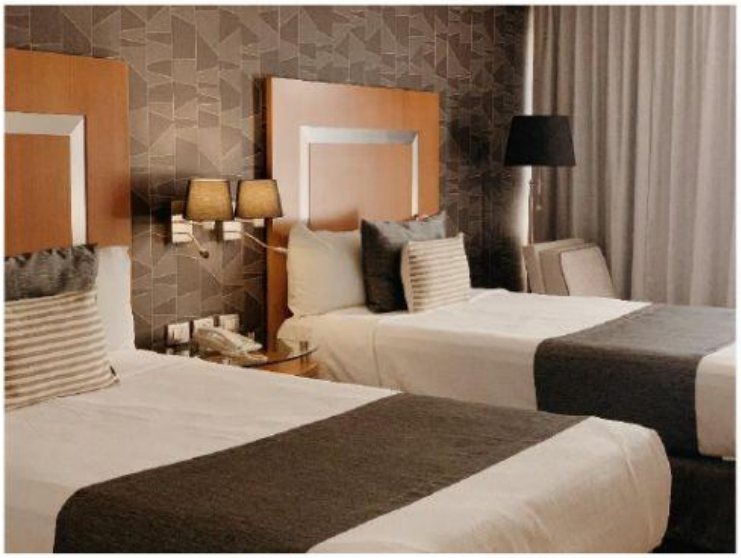
Answer:



B a _ c _ _ _

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Answer:



D _ _ _ _ _ _ e _

Answer:



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Answer:

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T_ _ _ _ _ _ _ _ _s

Answer:

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Reading

Please read the conversation below!

R: Good Morning, Welcome to the Grand Hotel.

A: Hi. I'd like to make a reservation for tomorrow.

R: That's quite last minute. Let me check for availability. You're lucky – there is a room available.

A: That's Great.

R: How long will you be staying?

A: We missed our flight so we need a room for 2 nights.

R: How many people is the reservation for?

A: Just two of us.

R: Would you like a room with twin beds or a double bed?

A: A double bed please

R: Your room is 150 IDR. What name will the reservation be listed under?

A: Paul Montanna

R: And is there a phone number where you can be contacted?

A: Yes, my phone number is 089123096787

R: Great, would you like to pay by cash or card?

A: can I used contactless card?

R: yes, of course, Here you go.

A: Great, thanks for your help.

R: My pleasure. See you tomorrow.

Please write 5 vocabularies at hotel you find in conversation above!

1.

2.

3.

4.

5.

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