

Your Identity

Name :

Class :

No :

English for Tourism (At the Hotel)

Part A

Listen and read to this conversation carefully and answer the question correctly. To listen the conversation, please click the  picture!

1. A: I don't feel like going out for dinner tonight.

B: Let's just order room service then.

A: Ok. Where's the menu?

What is the meaning of underlined word?



2. A: I never take anything from the mini-bar

B: why?

A: It's always so expensive!

What is the meaning of underlined word?



3. A: ooh I forget to bring my soap.

B: if you forget your toiletries, most hotels will provide you with the basics for free.

What is the meaning of underlined word?



4. A: is there any sauna in this hotel?

B: yes, sir

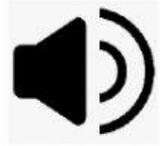
What is the meaning of underlined word?



5. A: If you don't want housekeeping to clean your room,
leave a "do not disturb" sign on the door.

B: Okay

What is the meaning of underlined word?



Part B

Look at the picture and fill in the blanks with the correct words.



H _ _ e _ _ _ i _ g

Answer:



B a _ c _ _ _

Answer:



D _ _ _ _ _ e _

Answer:



_ _ n _ _ _ _ n _ _ i _

Answer:



T _ _ _ _ _ S

Answer:

Reading

Please read the conversation below!

R: Good Morning, Welcome to the Grand Hotel.

A: Hi. I'd like to make a reservation for tomorrow.

R: That's quite last minute. Let me check for availability. You're lucky – there is a room available.

A: That's Great.

R: How long will you be staying?

A: We missed our flight so we need a room for 2 nights.

R: How many people is the reservation for?

A: Just two of us.

R: Would you like a room with twin beds or a double bed?

A: A double bed please

R: Your room is 150 IDR. What name will the reservation be listed under?

A: Paul Montanna

R: And is there a phone number where you can be contacted?

A: Yes, my phone number is 089123096787

R: Great, would you like to pay by cash or card?

A: can I used contactless card?

R: yes, of course, Here you go.

A: Great, thanks for your help.

R: My pleasure. See you tomorrow.

Please write 5 vocabularies at hotel you find in conversation above!

- 1.
- 2.
- 3.
- 4.
- 5.