

QUESTIONS 16–20

Complete this conversation at a garage.

What does the woman say to the car mechanic?

For questions 16–20, mark the correct letter A–H on the answer sheet.

EXAMPLE	ANSWER
Mechanic: Good morning, Madam. What's the problem?	
Woman: 0	B

Mechanic: What do you mean?	A I'd prefer the afternoon.
Woman: 16	B I'm not sure. The brakes aren't working very well.
Mechanic: I see. We can probably repair that easily. Can you leave the car now?	C Oh! One other thing, how much will it cost?
Woman: 17	D The engine is hard to start in the morning.
Mechanic: I'm sorry. We're completely full on Saturday.	E I work on Mondays.
Woman: 18	F I'm afraid I need it today. How about the weekend?
Mechanic: Yes, all right. Could you come in the morning?	G When I brake, the car goes to the left.
Woman: 19	H Oh. Could you do it on Monday?
Mechanic: OK.	
Woman: 20	
Mechanic: I'm not sure, but probably about £30.	
Woman: That's fine. I'll see you on Monday.	