

Name: _____

Grade & Section: _____

RESERVATION

Rearrange these sentences into a good conversation !

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1. Receptionist : ☐ 2. Guest : ☐ 3. Receptionist : ☐ 4. Guest : ☐ 5. Receptionist : ☐ 6. Guest : ☐ 7. Receptionist : ☐ 8. Guest : ☐ 9. Receptionist : ☐ 10. Guest : ☐ 11. Receptionist : ☐ 12. Guest : ☐ 13. Receptionist : ☐ 14. Guest : ☐ 15. Receptionist : ☐ 16. Guest : ☐ 17. Receptionist : ☐ 18. Guest : ☐ 19. Receptionist : ☐ 20. Guest : ☐
- ☐ Give me two nights on 15th and 16th !
☐ Ok, e-mail me the bill on loreto@gmail.com, I'll pay it
☐ Correct, it is Loreto Lewis
☐ Do you accept credit card ?
☐ Fine, I'll take it
☐ Good morning ! I want to reserve a double room
☐ How much is it a night ?
☐ Next week
☐ oh dear !
☐ See you !
☐ Good morning, Saraswati Hotel front office speaking, can I help you ?
☐ How long are you going to stay ?
☐ How would you like to pay Sir ?
☐ I am deeply sorry, Sir, our double rooms are all booked next week.
☐ It is Rp. 1.000.000 a night while our double room costs Rp. 850.000 a night.
☐ Let me repeat your reservation, Sir! You book a family room for two night on 15th to 16th December 2021. May I have your name, Sir ?
☐ May I offer you our family room ? The price is affordable and it has more facilities than double room
☐ Sure, Sir
☐ We are looking forward for your arrival on December 15th, Sir. Goodbye !
☐ When would you like to stay, Sir ?

Ms. May
SMK Saraswati Salatiga

