

## READ THE TEXT AND ANSWER THE QUESTIONS

### Useful vocabulary:

- **To hang out:** to spend time in a place or with someone (*pasar el rato*)
- **Return:** to give something back to where it came from (*devolver*)
- **To exchange:** to give something back to a shop where it was bought and get something else instead (*cambiar / intercambiar*)
- **To realize:** to understand a situation (*darse cuenta*)
- **Handle:** a part of an object designed for holding, moving or carrying the object easily (*mango*)

During quarantine, one of the things I miss the most is **hanging out** with my friend, Sarah, from London.

The last time we were together we went shopping on Gran Via. I wanted to buy a tablet and she wanted to **return** a loose t-shirt that was ripped and stained.

First, we went to the clothes shop. Sarah explained the problem to the shop assistant, but unfortunately, without the receipt or the price tag, she could not return the shirt.

But they told her she could **exchange** the t-shirt for something else in the shop. Sarah looked around and found a pair of jeans. The jeans cost 50 euros but since she was trying to save money, she decided to buy a jumper instead.

She opened her purse and suddenly **realized** she forgot her credit card! Luckily, she also had a 100 euro banknote. The shop assistant looked in the till and said they could not take a 100 euro banknote. My friend didn't have any coins either! I asked if they could check the moneybox for change but he told us that the manager bent the **handle** because the lock was faulty and they couldn't open it. Then, Sarah reached into her pocket and found a crumpled 20 euro banknote! How lucky!

Finally, we went to the electronics shop and I bought a tablet. When I got home, I opened the box and took out the tablet. It was cracked on the back and the screen was scratched. Can you believe that? I returned to the store and went to the customer service area to exchange the tablet.

I can't spend money for a while now!

**1. TRUE OR FALSE? Select the correct option**

1. The friend wanted to return the t-shirt because it was too small.

TRUE      FALSE

2. The friend did not remember to bring her credit card.

TRUE      FALSE

3. Luckily, she found 100 euros in her pocket.

TRUE      FALSE

4. The shop assistant couldn't make change for the 100 euro banknote.

TRUE      FALSE

5. The screen of the tablet was cracked and the back was scratched.

TRUE      FALSE

**2. MULTIPLE CHOICE. Select the correct answer**

1. Why couldn't Sarah return the t-shirt?

- A. Because she didn't have the original bag
- B. Because she forgot her credit card
- C. Because she didn't have the receipt.

2. Sarah decided to buy the jumper instead of the jeans because...

- A. She wanted to save money
- B. She didn't need a pair of jeans
- C. The jeans were ripped and stained

3. How did Sarah finally pay for the jumper?

- A. With her credit card

- B. With a crumpled 20 euro banknote
- C. With some coins she found in her purse

**4. Why couldn't the shop assistant take the 100 euro banknote?**

- A. Because the store clerk didn't have the key
- B. Because the manager bent the moneybox handle
- C. Because the shop does not accept 100 euro banknotes

**5. Where did he exchange the tablet?**

- A. At the clothes shop
- B. At customer service at the electronics shop
- C. The tablet was scratched and cracked