

ACTIVITY #2

INSTRUCTIONS: READ THE PHRASES TO DETERMINE IF EACH PHRASE IS USED BY THE CLIENT, THE ENGINEER, OR BOTH. WRITE A "C" FOR CLIENT, AN "E" FOR ENGINEER, AND A "B" FOR BOTH

1. CAN YOU PERHAPS TELL ME MORE ABOUT...?

2. BY THE WAY...

3. I WANT THIS FEATURE TO BE ABLE TO

4. I AM LOOKING FORWARD TO WORKING WITH YOU.

5. COULD YOU ELABORATE ON THAT?

6. I WANT _____ TO _____

7. I WANT THIS FEATURE TO...

8. OH, BEFORE I FORGET...

9. BY THE WAY..

10. I WOULDN'T RECOMMEND THAT BECAUSE/ SINCE...

