LESSON 52: LANGUAGE AWARENESS (NON-TEXTBOOK)
CONSUMERISM AND FINANCIAL AWARENESS
FORM 2

Complete the following text about consumer rights with the words given.

IF IT'S NOT RIGHT, USE YOUR RIGHTS

Repair, Replace, Refund

As advertising has the potential to (1) ..... people into commercial (2) ..... that they might otherwise avoid, many governments around the world use regulations to (3) ..... misleading advertising. (4) ..... has the right to know what they are buying, and that all necessary information should be on the (5) ..... No matter how a business communicates with you – whether it is through advertising, (6) ....., online logos – you have the right to receive accurate and truthful messages about the products and services you buy. You have the right to a repair, replacement or (7) ..... if your goods are (8) ....., unsafe, do not work or appear as they should. Remember, you have the right to a repair, (9) ..... or refund, if the (10) ..... you received are not right.	compensation label refund Customers faulty control services transactions persuade packaging

Checked by: Teacher Rubiah

LIVEWORKSHEETS