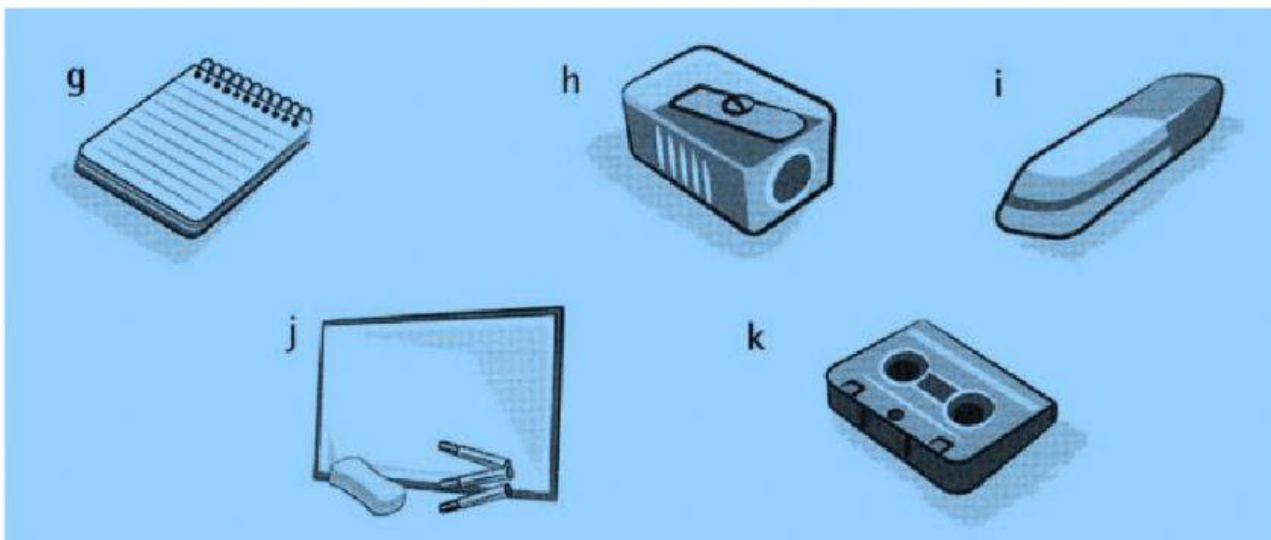
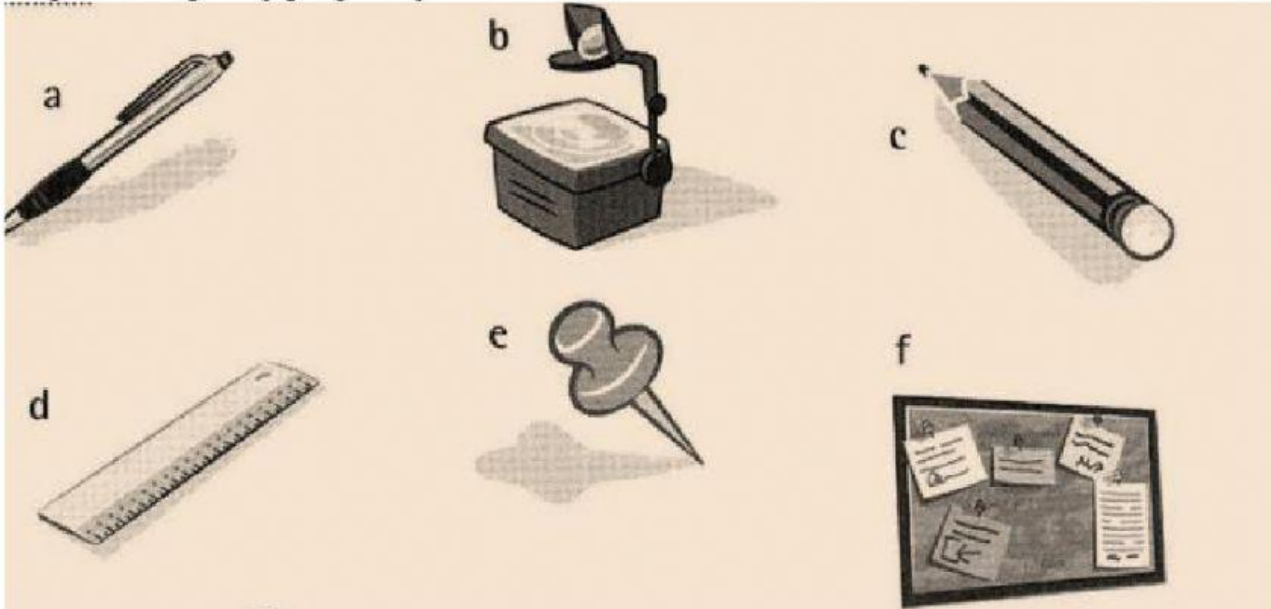


What are these things called?



Name these things.

Example:		TV	
1			6
2			7
3			8
4			9
5			10
			

Choose a verb from the box to complete these sentences.

Example: Could I exchange some money, please?

book order change check check out ~~exchange~~ fill in get have have sign

- 1 I a reservation for a double room for tonight.
- 2 Please could you this form?
- 3 Please your name at the bottom of the form.
- 4 your bill carefully before you pay it.
- 5 Could I breakfast in my room, please?
- 6 To an outside line, you should dial 0.
- 7 I'd like to room service, please.
- 8 I would like to a room for next weekend, please.
- 9 Could I some dollars into euros, please?
- 10 We're ready to leave, so we'd like to now.



Answer these questions about staying in a hotel.

Example: What do you call the evening meal? *dinner*

- 1 What do you have to pay before you leave the hotel?
- 2 What do you probably need if your room is on the ninth floor?
- 3 What do you need to open your door?
- 4 What do you call a room for one person?
- 5 What do you call a room for two people?
- 6 If you phone Britain from another country, you must always dial 44 before the telephone number. What is the number 44 called?
- 7 What do you ask for if you want to wake up early in the morning?
- 8 Complete this sentence: 'I have a for a double room.' (The sentence means 'I have booked a double room.')
- 9 Where do you go when you first arrive at a hotel?
- 10 What do you ask for if you want to eat in your room?

Fill the gaps.

- 1 At lunchtime I usually don't have a big meal; I just have a, for example a sandwich or some fruit.
- 2 If you order steak in a restaurant you can usually say if you want it, or well-.....
- 3 You don't have to have alcohol in a pub. They also have drinks like lemonade or coke.
- 4 If you want wine with your meal, you can ask the waiter for the wine
- 5 The restaurant has a tourist menu for only €20. You can choose from a list of, main courses and You can even have a meal if you don't eat meat.
- 6 WAITER: Are you ready to, madam?
CUSTOMER: Yes. I'll have tomato salad to start, then the fish, please.