

Complete Landlord Conversations

Part A: Select the correct word to fill in the blanks in the conversation below

Tenant: "Hello, my name is [] and I live in Building B in []"



Landlord: "Hello Ms. Jones, how can I help you today?"

Tenant: "My [] faucet is [] This has been a problem for 4 days. Please [] you send a [] to fix it this week?"

Landlord: "When are you available?"

Tenant: "I am available between [] on [] – My phone number is []"

Landlord: "Okay – I will send a plumber at 11am on Wednesday to fix it."

Tenant: "That great! []"

Part B: Drag and drop the parts of the conversation into the correct order

Tenant:

Landlord: "Hello - How can I help you today Mr. Smith?"

Tenant:

Landlord: "When are you available?"

Tenant:

Landlord: "Okay – I will send a locksmith this morning."

Tenant:

Hello, my name is John Smith.

My phone number is 519-979-1234

This is a problem because this is not safe.

I live in apartment 293.

I am available at 8am today.

My front door lock is broken.

Please, could you send a locksmith to fix it.

Thank you so much!

