

**Back Office Program**  
**English & Customer Service**

Oct. 13th, 2021

Total points: 54

Percentage: 10 %

Student's name: \_\_\_\_\_

**Instructions:**

- Deadline: 12:00 p.m. / 9:30pm
- This evaluation has five different sections. Make sure you complete them all.
- Please read the instructions for each section before answering.
- To submit the test click on the **"Finish"** button at the end of the worksheet.
- **Tests** submitted after the deadline **will not be graded**.

**Section 1:** Read the following text.

I' m Tim Black. I'm a doctor. I work at a hospital. My wife, Kim, is a teacher. She teaches music at a college. We get up at seven o'clock every morning. Kim sets the table, and we have breakfast. Kim likes toast and tea, but I don't. I eat an egg and drink milk at breakfast. Then, we leave home at a quarter past eight.

I start to work at nine o'clock. I am very busy, so I can't have a break. At half past twelve, I have lunch at the hospital cafeteria. The food at the cafeteria is very good, so I don't go out for lunch.

Kim returns home at three o'clock in the afternoon, and I come back at five o'clock. Afterwards, we have dinner at half past six. I watch TV in the evenings, but Kim doesn't. She reads a book or listens to music. We go to bed early after a tiring day.

On weekends, we go to the cinema or theatre. My wife and I like shopping, so we usually go shopping on Saturdays. We have a holiday every August. We often go to Izmir in Turkey for holiday. I ride a bike and Kim walks around because she doesn't know how to ride a bike. We like Izmir very much, so we go there every summer.

**Instruction:** Based on the text, select the option (a,b,c,d) that best completes each statement in simple present. (10 pts total, 1 pt. each correct answer.)

**1. Tim and Kim \_\_\_\_\_ at 11 o'clock.**

- a. doesn't get up
- b. gets up
- c. don't get up
- d. get up

**2. Tim's wife \_\_\_\_\_ toasts at breakfast**

- a. hate
- b. eats
- c. eat
- d. doesn't eat

**3. Tim and Kim \_\_\_\_\_ in the mornings.**

- a. have breakfast
- b. don't have breakfast
- c. has breakfast
- d. doesn't have breakfast

**4. Tim \_\_\_\_\_ toasts for breakfast.**

- a. likes
- b. doesn't like
- c. dislike
- d. don't like

**5. Tim \_\_\_\_\_ the food at the hospital cafeteria.**

- a. likes
- b. doesn't like
- c. like
- d. dislikes

**6. Kim \_\_\_\_\_.**

- a. doesn't work at school.
- b. don't work at school.
- c. doesn't watch TV in the evenings.
- d. don't watch TV in the evenings.

**7. Kim \_\_\_\_\_ shopping with her husband.**

- a. doesn't go
- b. goes
- c. don't go
- d. go

**8. Tim and his wife \_\_\_\_\_ visiting the cinema on weekends.**

- a. likes
- b. doesn't like
- c. like
- d. dislikes

**9. Mr. Black \_\_\_\_\_.**

- a. works at a college.
- b. work at school.
- c. works at a hospital.
- d. work in a healthcare facility.

10. Tim \_\_\_\_\_ how to ride a bike, but Kim \_\_\_\_\_.

- a. doesn't know / does.
- b. knows / doesn't know.
- c. knows / don't know.
- d. know / doesn't know.

**Section 2:** Fill in the blanks choosing the right tense **Past Simple or Past Continuous** for the verbs in brackets. (20 pts total, 1 pt. each correct answer.)

1. She \_\_\_\_\_ (surf) when the shark \_\_\_\_\_ (attack) her.
2. He \_\_\_\_\_ (dance) when he \_\_\_\_\_ (meet) his girlfriend.
3. When Daniel \_\_\_\_\_ (get back), his mom \_\_\_\_\_ (cook) dinner.
4. When you \_\_\_\_\_ (wake up) this morning, it \_\_\_\_\_ (rain).
5. I \_\_\_\_\_ (have) a picnic when I \_\_\_\_\_ (see) my sister.
6. He \_\_\_\_\_ (play) football when he \_\_\_\_\_ (break) his leg.
7. Angela and I \_\_\_\_\_ (wait) for Victor when the bus \_\_\_\_\_ (arrive).
8. Nancy \_\_\_\_\_ (work) when Sarah \_\_\_\_\_ (call) her.
9. The teacher \_\_\_\_\_ (explain) the lesson when the lights \_\_\_\_\_ (go out).
10. When I \_\_\_\_\_ (open) the door, Diego and Karla \_\_\_\_\_ (study).

**Section 3: A.** Listen to the audio and complete each sentence or question with an adjective in the **superlative** form using the adjectives in parenthesis. (5 pts total, 1 pt. each correct answer.)

1. She makes \_\_\_\_\_ lasagna. (**good**)
2. January is \_\_\_\_\_ month of the year. (**cold**)
3. That's \_\_\_\_\_ hotel in the city. (**expensive**)
4. Jacob has \_\_\_\_\_ apartment I've ever seen. (**messy**)
5. What's \_\_\_\_\_ day of the week for traveling? (**bad**)

**B. Instruction:** Listen to the audio and complete each sentence or question with an adjective in the **comparative** form using the adjectives in parenthesis. (5 pts total, 1 pt. each correct answer.)

1. This is \_\_\_\_\_ that one. (**good**)
2. Their house is \_\_\_\_\_ ours. (**comfortable**)
3. He's \_\_\_\_\_ you are. (**tall**)
4. A Mercedes is \_\_\_\_\_ a Honda. (**luxurious**)
5. Our teacher is \_\_\_\_\_ yours. (**easy**)



**Section 4:** Listen to the track and select the correct final -ED ending pronunciation (/d/, /t/, or /ɪd/) for each one of the following verbs in the past. (8 points total, 1 pt. each correct answer.)

1. Returned	/t/	/d/	/ɪd/
2. Moved	/t/	/d/	/ɪd/
3. Wanted	/t/	/d/	/ɪd/
4. Traveled	/t/	/d/	/ɪd/
5. Cooked	/t/	/d/	/ɪd/
6. Stayed	/t/	/d/	/ɪd/
7. Lived	/t/	/d/	/ɪd/
8. Walked	/t/	/d/	/ɪd/

**Section 5:** Read the following text.

Last night Mr. and Mrs. Rojas stayed home. It was cold and rainy and they didn't want to go out in the bad weather. Mrs. Rojas made some popcorn and ice tea. At 8:00, Mr. and Mrs. Rojas went into the living room, sat on the sofa and began the movie and ate and drank. At 8:15, Mr. and Mrs. Rojas realized they already watched the movie last year and they didn't want to watch it again.

"Now what?" asked Mr. Rojas. "Let's play cards!" answered Mrs. Rojas. At 8:30 Mr. and Mrs. Rojas started to play cards. They were playing for about 10 minutes when Mr. Rojas looked out the window. The rain changed to snow and the trees were covered in beautiful white snowflakes. "I'm happy we stayed home tonight. It looks beautiful outside but this weather is very dangerous to drive in." said Mr. Rojas. "You're right," said Mrs. Rojas, "but I'm bored. Let's play some music and dance."

Mr. Rojas was surprised. "Dance? But I really don't ...."

"Oh come on!" Mrs. Rojas insisted. She put on a romantic CD and they both started to dance. They were dancing for about 1 minute when suddenly the

music stopped and the lights went out. Mrs. Rojas laughed. "We're just not very lucky tonight, are we?" she said.

Mr. Rojas said, "Of course we're lucky! We are together!" He kissed her and continued to dance with her, in the dark and without music.

**Instruction:** Answer the questions in complete sentences.(6 pts total, 1 pt. each correct answer.)

**1. What was the weather like last night?**

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**2. What did Mrs. Rojas make?**

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**3. Where did they go at 8 o'clock?**

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**4. Why didn't they want to watch the movie?**

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**5. What were Mr. and Mrs. Rojas doing when it started to snow?**

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**6. How were the trees?**

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**7. What were Mr. and Mrs. Rojas doing when the lights went out?**

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