

# Security

Choose the best answer to each question by circling the appropriate letter.

1. \_\_\_\_\_ is the act of recruiting, transporting, transferring, harboring or receiving a person through a use of force or other means, for the purpose of exploiting them.
  - a. Human trafficking
  - b. Human exploitation
  - c. Human transporting
  - d. Human harboring
  
2. Hotels have the added responsibility of exercising:
  - a. Extreme care
  - b. Heightened security
  - c. Reasonable care
  - d. Normal care
  
3. What is the purpose of innkeeper laws?
  - a. Establish what type of security program a hotel must have in place
  - b. Require emergency procedure to be posted in every room
  - c. Establish a method of informing guests of emergencies
  - d. Establish the required procedure for evacuating a hotel
  
4. What is a security officer's role in a hotel?
  - a. Impersonate local authority
  - b. Punish anyone who is engaging in an illegal activity
  - c. Replace local authority
  - d. Detain anyone who is engaging in an illegal activity
  
5. During emergency situations, the front office:
  - a. Should be evacuated
  - b. Is a danger zone
  - c. Is typically not affected
  - d. Can act as a central command post
  
6. Hotels must have an emergency response plan in place for:
  - a. Fire, and natural disasters
  - b. Anti-terrorism, fire, and natural disasters
  - c. Natural disasters only
  - d. Fire only
  
7. The emergency response plan must:

- a. Clearly state how the property will respond to each type of emergency
  - b. Clearly state duties to be carried out by employees during that particular situation
  - c. Both a and b
  - d. None of the above
8. What special responsibility in guestroom security do housekeepers have?
- a. Housekeepers are considered members of the security team as well as the housekeeping department
  - b. Housekeepers have direct access to guest's personal information
  - c. Housekeepers have direct access to both guestrooms and guest's personal property
  - d. Housekeepers have direct access to guestrooms
9. What are the laws that began as a way to provide travelers with a safe haven at night?
- a. Inkeeper laws and common law
  - b. Inkeeper laws and hotel protection laws
  - c. Inkeeper laws and hotel night protection laws
  - d. Common laws and hotel night protection laws
10. If a guest reports a loss of property, what must the security team do?
- a. Investigate the claim
  - b. Assure the guest that the property is likely to be misplaced
  - c. Contact local authorities immediately
  - d. Ignore the report
11. It is the role of hotel security to replace law enforcement
- a. True
  - b. False
12. Reasonable care mandates vigilance in protecting guests from foreseeable risks.
- a. True
  - b. False
13. Housekeeping has a special responsibility for guestroom security.
- a. True
  - b. False
14. The front office plays an active role in protecting both its guests and the property as a whole.
- a. True
  - b. False
15. Most major emergencies will fall under the direction of an outside agency.
- a. True
  - b. False