ENGLISH AS SECOND LANGUAGE

Name: _____

Hospital: _____

Part I: Ways to ask...

Direction: *Drag the words from the box to the table whether it is ways to ask "how someone is" or respond to "how you are".*

Same as always	How have you been?	How's your family?	How's life?
Can't complain.	Pretty good.	I'm fine, thanks. How about you?	
Couldn't be better!	How's it going?	What have you been up to lately?	

How Someone Is	How You Are
1.	**1.**
2.	**2.**
3.	**3.**
4.	**4.**
5.	**5.**

Part II – Reading Scrutiny

Direction: *Complete the dialogue below with the appropriate word(s) to use. Choose the words from the box.*

excellent	details	services	provide	passport
help	first	welcome	hospital	nurse

Greeting Patients

CSR: Good afternoon Ma'am. How may I 1._____ you?

Patient: I would like to see a doctor please.

CSR: Is it your 2._____ time at this 3._____?

Patient: Yes it is.

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CSR: 4._____ to our hospital Ma'am. We are happy to 5._____ you with 6._____ care and the medical 7._____ that you need. Can I have your 8._____ for registration?

Patient: Yes, here it is.

CSR: Kindly fill out the registration form.

Patient: I'm done with the form.

CSR: Please check your 9._____; your name, birthday and passport no.

Patient: Yes right.

CSR: Have a seat Ma'am and the10._____ will call you after few minutes.

Part III – Common Phrases in the Hospital

Direction: *Rearrange the jumbled words below to create appropriate sentences.*

1. orderly / will / The / take / you / room / your / to / up

_____

2. you / are / We / to / provide / with / happy / services / medical / excellent

_____

3. for / apologies / the / inconvenience / Our

_____

4. I / have / Can / passport / for / your / registration?

_____

5. the / hospital / is / BTS / walk / from / about / Our / 5 to 8 minutes / sky train

_____

6. past / you / Have / risk / to / high / been / places / the / in / 14 days?

_____

7. Please / weighing / shoes / the / stand / take / off / on / your / and /scale

_____

8. shelf / can / You / valuables / on / put / your / the

_____

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9. call / Just / assistance / anytime / need / you / us / if / any

_____

10. sign / Please / details / and / here / if / check / your / are / correct / then

_____

Part IV – Comprehension check

Direction: *Read the conversation below, analyze the given information and answer the questions.*

Conversation : Patient Consent Forms (Part A)

Staff: Good morning Sir, kindly fill out this form.

Patient: What is this form?

Staff: It is a consent form, Mr. Wayne.

Patient: What am I consenting to?

Staff: To place yourself under our care. Please read this paragraph before signing the form.

Patient: Okay I understand.

Staff: Do you have any questions Sir?

Patient: No, it's fine. What about the top part?

Staff: We will write that part in for you. Thank you.

Conversation : Patient Consent Forms (Part A)

(A relative of Mr. Wayne is filling out a consent form in his behalf)

Staff: Good Morning Ma'am, may I know what is your relationship with the patient?

Wife: I am his wife.

Staff: Take time to read this paragraph and sign here.

Wife: What is he consenting to?

Staff: He is consenting to place himself under our care.

Wife: I'm done reading it, what else?

Staff: Please sign here for your husband. Do you any more questions?

Wife: No more, thanks.

Staff: You're welcome Ma'am.

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1-2. Who is filling out a consent form in behalf of Mr. Wayne?

a. his wife

b. his parent

3-4. What instruction did the nurse give Mr. Wayne's wife?

a. Sign the form before reading the paragraph.

b. Sign the form after reading the paragraph.

5-6. What is the patient consenting to?

a. He is consenting to place himself under the hospital care.

b. He is consenting to place himself under the government care.

7-8. After reading the consent form, what else should the wife do?

a. Sign the consent form

b. Sign the discharge form

9-10. Is it possible for a relative to sign the consent form for the patient?

a. Yes it is

b. No, it isn't

Part V – Polite English

Direction: *Click TRUE (if it uses polite English) and FALSE (if it uses impolite English)*

1. We don't accept that card.
2. Can I have your passport to check your appointment?
3. Check if your name and birthday are correct.
4. I'm not sure about that, let me ask my Manager first and I will update you ASAP.
5. Give me your passport, I will check.
6. Get your receipt now and sign.
7. I'm sorry but we can't accept that card.
8. I don't know why.
9. Kindly check if your details are correct.
10. Here's your receipt and please sign here.

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Part VI: Basic Grammar (Verb)

Direction: *Choose the VERB in the given sentences.*

1. Visitors can come anytime between 9:00 am and 7:00 pm.
2. The doctor has ordered a special diet for you.
3. The orderly will take you up to your room.
4. The cost will be separated.
5. Please turn around and stand up straight.
6. Your temperature is normal it's 36.8 deg. Celsius.
7. Yes Ma'am I'm going to put this cuff around your arm.
8. You can pay by cash, credit card or with your insurance.
9. Please fill out the name of your contact person.
10. You can deposit your baggage at the second floor in our luggage area.

Part VII: Basic Grammar (Adjective and Adverb)

Direction: *Fill in the missing adjective to complete the following sentences.*

1. Now I understand that care of the bowels is very _____. (important, understand)
2. Make sure to eat only _____ food and drink bottled water. (make sure, well-cooked)
3. She has food poisoning, and it could be that the food was not _____. (food poisoning, clean)
4. If you see _____ blood then it could be from the colon. (fresh, colon)
5. If it becomes _____, it could be a sign of stomach ulcers. (stomach, darker)

Direction: *Choose the appropriate adverb to complete the sentences below.*

1. The patient shouted _____ in pain when she arrived at the hospital.
2. Avoid _____ much alcohol which can damage the stomach.
3. The nurse _____ helped the injured orphan in the street.
4. _____ the patient returned to the hospital because of the vaccine's adverse effects.
5. I _____ go to work by BTS skytrain.

LIVEWORKSHEETS